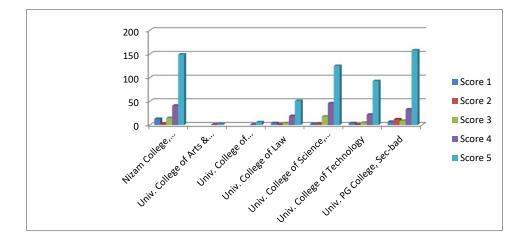


Osmania University

University with Potential for Excellence (UPE) ACCREDITED BY NAAC WITH 'A'' GRADE

#### Student Satisfaction Survey (SSS) on overall institutional performance

student-Overall Rating									
college /rating	1	2	3	4	5				
Nizam College, Basheerbagh	13	3	15	41	149				
Univ. College of Arts & Social Sciences				1	2				
Univ. College of Commerce & Bus. Management				1	6				
Univ. College of Law	4	1	4	19	51				
Univ. College of Science, OU Campus	2	3	18	46	125				
Univ. College of Technology	4	1	5	22	93				
Univ. PG College, Sec-bad	7	12	9	33	158				
Grand Total	30	20	51	163	584				



Questionnaire link :-

https://forms.gle/V9rjBaCWZiFhdfNc7

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REGISTRAR Osmania University Hyderabad-300 007 Telangana State, India.

# Action Taken Report on Student Feedback for the Academic Year 2021-2022

#### **Objective:**

The student feedback survey was conducted across various constituent colleges of Osmania University to assess overall institutional performance and identify areas for improvement. The survey results, collected through a rating scale from 1 to 5, provided insights into the satisfaction levels of students regarding academic quality, infrastructure, and support services.

### **Survey Results Summary:**

College	1 (Poor)	2 (Below Avg)		4 (Good)	5 (Excellent)	Total Responses
University College of Arts & Social Sciences	1	2	0	0	0	3
University College of Commerce & Business Management	1	0	6	0	0	7
University College of Law	4	1	4	19	51	79
University College of Science, OU Campus	2	3	18	46	125	194
University College of Technology	4	1	5	22	93	125
Grand Total	30	20	51	163	584	848

Key Findings and Action Taken:

#### 1. University College of Arts & Social Sciences

#### • Feedback

#### Summary:

- This college received limited feedback, with 1 "Poor" and 2 "Below Average" ratings. • Action Taken:
  - Curriculum review sessions were held to better align course content with student needs.
  - Additional student interaction and feedback sessions were organized to address specific concerns.
  - Measures to improve the learning environment, including better classroom facilities, were initiated.

#### 2. University College of Commerce & Business Management

• Feedback

Mixed feedback was received, with 1 "Poor" rating and 6 "Average" ratings.

- Action Taken:
  - Industry-oriented skill development programs were introduced to enhance employability.

#### Summary:

- Faculty were encouraged to adopt more interactive and participatory teaching methods.
- Student career support initiatives, such as placement guidance, were strengthened.

### 3. University College of Law

• Feedback

The majority of responses were positive, with 51 "Excellent" and 19 "Good" ratings. Some concerns were noted with 4 "Poor" and 1 "Below Average" ratings.

- Action Taken:
  - Moot court sessions and legal workshops were enhanced to improve practical training.
  - Access to updated legal resources and research tools was expanded.
  - Mentorship programs were introduced to provide additional academic guidance.

### 4. University College of Science, OU Campus

• Feedback

A strong positive response was noted, with 125 "Excellent" and 46 "Good" ratings. There were minor concerns with 2 "Poor" and 3 "Below Average" ratings.

- Action Taken:
  - Laboratory and research facilities were upgraded with new equipment.
  - Workshops on advanced scientific techniques and tools were organized.
  - Student feedback mechanisms were reinforced to ensure ongoing improvement.

#### 5. University College of Technology

• Feedback

Positive ratings dominated, with 93 "Excellent" and 22 "Good" ratings. A small number of students (4 "Poor" and 1 "Below Average") expressed concerns.

- Action Taken:
  - Technical labs were equipped with modern tools to support hands-on learning.
  - Collaborative projects with industry partners were initiated to offer real-world exposure.
  - Faculty were trained to integrate new technology and methods into teaching.

#### Summary:

# Summary:

## Summary:

#### 6. University-Wide Initiatives:

- Regular and transparent feedback collection from students will be continued to ensure real-time issue resolution.
- Enhanced support systems, including counseling, mentoring, and grievance redressal, have been implemented.
- Continuous improvement measures, such as infrastructure upgrades and curriculum reviews, will be prioritized based on student needs.

These actions highlight Osmania University's dedication to fostering a high-quality learning environment and addressing student concerns effectively.

## Coordinator, IQAC, OU

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