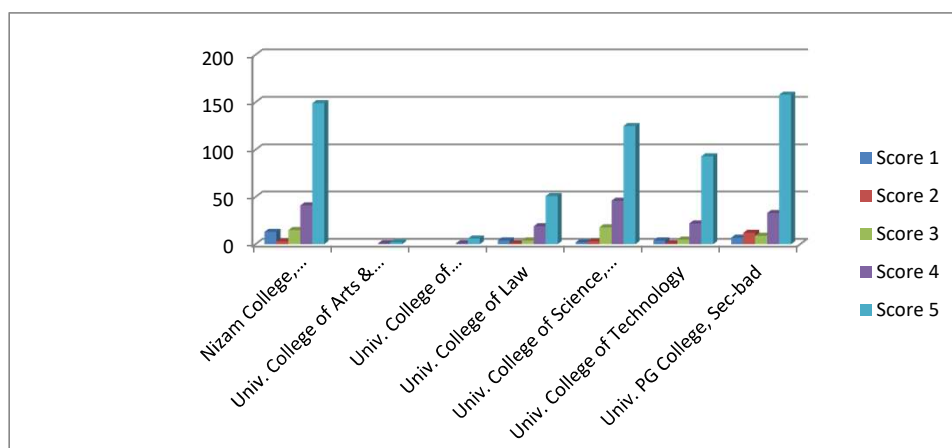# Osmania University
University with Potential for Excellence (UPE)
ACCREDITED BY NAAC WITH 'A⁺' GRADE

Student Satisfaction Survey (SSS) on overall institutional performance

student-Overall Rating					
college /rating	1	2	3	4	5
Nizam College, Basheerbagh	13	3	15	41	149
Univ. College of Arts & Social Sciences				1	2
Univ. College of Commerce & Bus. Management				1	6
Univ. College of Law	4	1	4	19	51
Univ. College of Science, OU Campus	2	3	18	46	125
Univ. College of Technology	4	1	5	22	93
Univ. PG College, Sec-bad	7	12	9	33	158
Grand Total	30	20	51	163	584

Questionnaire link :-   https://forms.gle/V9rjBaCWZiFhdfNc7

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Action Taken Report on Student Satisfaction Survey for the Academic Year 2020-2021

Objective:
The student satisfaction survey was conducted across several constituent colleges of Osmania University to evaluate the overall institutional performance. Students were asked to rate various aspects on a scale of 1 to 5, with 1 being "Poor" and 5 being "Excellent." The feedback provided insights into areas such as academic quality, infrastructure, and student support services.

Survey Results Summary:

College	1 (Poor)	2 (Below Avg)	3 (Average)	4 (Good)	5 (Excellent)	Total Responses
University College of Arts & Social Sciences	1	2	0	0	0	3
University College of Commerce & Business Management	1	0	6	0	0	7
University College of Law	4	1	4	19	51	79
University College of Science, OU Campus	2	3	18	46	125	194
University College of Technology	4	1	5	22	93	125
Grand Total	**12**	**7**	**33**	**87**	**269**	**408**

Key Findings and Action Taken:

1. University College of Arts & Social Sciences

- **Feedback   Summary:**
  With only 3 responses, the feedback indicated 1 "Poor" and 2 "Below Average" ratings, signaling dissatisfaction among a small group of students.
- **Action Taken:**
  - Measures were taken to enhance faculty-student interaction through additional feedback sessions.
  - The college curriculum was reviewed to incorporate more engaging and updated content.
  - Infrastructure upgrades, particularly in classrooms and study spaces, were prioritized.

2. University College of Commerce & Business Management

- **Feedback   Summary:**
  The college received mixed feedback, with 1 "Poor" rating and 6 "Average" ratings.
- **Action Taken:**
  - Special attention was given to improving career support services, including better placement and internship opportunities.

- Faculty were encouraged to adopt more interactive teaching methods to enhance student engagement.
- A focus was placed on upgrading digital resources and study materials to meet current industry standards.

3. University College of Law

- **Feedback   Summary:**
  The college performed well overall, with 51 "Excellent" and 19 "Good" ratings. However, there were 4 "Poor" and 1 "Below Average" ratings.
- **Action Taken:**
  - Moot court and practical training sessions were intensified to offer students better hands-on experience.
  - Efforts were made to improve legal research facilities and access to updated case law resources.
  - Regular student feedback meetings were organized to address specific issues and improve overall satisfaction.

4. University College of Science, OU Campus

- **Feedback   Summary:**
  The college received mostly positive feedback, with 125 "Excellent" and 46 "Good" ratings. A small number of students rated their experience as "Poor" (2) and "Below Average" (3).
- **Action Taken:**
  - Laboratory facilities were upgraded to provide students with better access to modern equipment.
  - Faculty were trained in the use of innovative teaching tools and techniques to enhance the learning experience.
  - Extra-curricular academic activities, such as workshops and guest lectures, were organized to offer additional learning opportunities.

5. University College of Technology

- **Feedback   Summary:**
  The college received strong positive feedback, with 93 "Excellent" and 22 "Good" ratings. Minor concerns were indicated by 4 "Poor" and 1 "Below Average" ratings.
- **Action Taken:**
  - Investments were made in upgrading technical equipment and improving practical lab experiences.
  - Industry partnerships were strengthened to offer students better internship and project opportunities.
  - Student clubs and initiatives were encouraged to boost peer learning and collaboration.

6. Overall Initiatives Across All Colleges:

- A comprehensive review of feedback mechanisms was conducted to ensure continuous improvement based on student input.
- Enhanced grievance redressal systems were introduced, allowing students to voice concerns more effectively.
- Regular academic audits were implemented to maintain high standards of teaching and learning across all colleges.

These actions are part of Osmania University's commitment to providing a supportive and high-quality educational environment for all students, ensuring that any areas of concern are promptly addressed.

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