



(Accredited by NAAC with A+)

# Directorate of Placement Services, OU

## Placement Notice

### Opportunities for passed out Graduates (any stream) at DCB Bank Ltd

**Last date for Registration: December 10, 2021**

DCB Bank wishes to hire passed out graduates (any stream) for Customer Care Associate Positions (Telecalling) for Secunderabad location for KCC product. Below are the detail job responsibilities

- Meeting daily calling productivity target.
- Meeting daily lead generation target For NTB and existing customers.
- Meeting daily and monthly conversion target as per goal sheet.
- Attending daily team meetings for progress and performance.
- ESQ on every customer contact.
- Regular training on LUMOS
- Adherence to code of conduct and compliance.
- High on quality scores and proficiency test.
- Mandatory- English & Hindi
- Should also know one of below languages- Kannada/Odiya/Chattisgarhi/Telugu

CTC upto 2.5 lpa

**Click on the below link to register:**

<https://forms.gle/Z5TtFmU1h1YYZWsh9>

**Last Date for Registration:** December 10, 2021

Sd/-

**DIRECTOR**