# DEPARTMENT OF COMMERCE, OSMANIA UNIVERSITY, HYDERABAD. STRUCTURE OF B.COM (GENERAL) DEGREE COURSE

w.e.f. ACADEMIC YEAR 2008-'09

FIRST YEAR				
Code	TITLE OF THE PAPER	PPW	Exam Duration	Max. Marks
101	FINANCIAL ACCOUNTING	6 (5+1)	3 Hours	70T + 30P = 100
102	BUSINESS ECONOMICS	4 (3+1)	3 Hours	70T + 30P = 100
103	BUSINESS ORGANISATION & MANAGEMENT	5 (4+1)	3 Hours	70T + 30P = 100
104	FUNDAMENTALS OF INFORMATION TECHNOLOGY	5 (4+1)	3 Hours	70T + 30P = 100
SECOND YEAR				
Code	TITLE OF THE PAPER	PPW	Exam Duration	Max. Marks
201	ADVANCED ACCOUNTING	5 (4+1)	3 Hours	70T + 30P = 100
202	BUSINESS STATISTICS	5 (4+1)	3 Hours	70T + 30P = 100
203	FINANCIAL SERVICES – BANKING & INSURANCE	5 (4+1)	3 Hours	70T + 30P = 100
204	TAXATION	5 (4+1)	3 Hours	70T + 30P = 100
THIRD YEAR				
Code	TITLE OF THE PAPER	PPW	Exam Duration	Max. Marks
301	CORPORATE ACCOUNTING	5 (4+1)	3 Hours	70T + 30P = 100
302	COST & MANAGEMENT ACCOUNTING	5 (4+1)	3 Hours	70T + 30P = 100
303	BUSINESS LAW	5 (4+1)	3 Hours	70T + 30P = 100
304	AUDITING	5 (4+1)	3 Hours	70T + 30P = 100
305	ELECTIVE: PAPER – I	5 (4+1)	3 Hours	70T + 30P = 100
306	ELECTIVE: PAPER – II	5 (4+1)	3 Hours	70T + 30P = 100

## NOTE:

- 1. 70 MARKS ARE ALLOCATED FOR THEORY EXAM AND 30 MARKS ARE ALLOCATED FOR THE COMPUTER / COMMERCE LAB PRACTICALS.
- 2. ONE HOUR OF THEORY CLASS IS EQUAL TO TWO COMPUTER/COMMERCE LAB HOURS.
- 3. PATTERN OF QUESTION PAPER FOR 70 MARKS AND 30 MARKS OF PRACTICAL EXAMINATION IS GIVEN AT THE END.
- 4. STRUCTURE OF ELECTIVES IS GIVEN IN THE FOLLOWING PAGE, FROM WHICH A STUDENT SHOULD OPT 2 PAPERS OF ANY ONE ELECTIVE.

# B.Com (GENERAL) THRID YEAR - ELECTIVES (Code 305 & 306)

Code	TITLE OF THE ELECTIVE	Papers		
E-I	INSURANCE	I) 305: Life Insurance		
E-1		II) 306: Non-Life Insurance		
	BANKING	I) 305: Banking in India		
E-II		II) 306: Computer Applications in		
		Banking		
	ACCOUNTANCY - I	I) 305: Advanced Corporate		
E-III		Accounting		
		II) 306: Management Accounting		
E-IV	RETAILING	I) 305: Retail Management		
L-1 V		II) 306: Retail Marketing & CRM		
E-V	TAXATION	I) 305: Direct Taxes		
L-V		II) 306: Indirect Taxes		
	FINANCE	I) 305: Financial Management		
E-VI		II) 306: Micro-credit and Foreign		
		Trade Finance		
E-VII	MARKETING	I) 305: Principles of Marketing		
L-VII		II) 306: Rural Marketing		
E-VIII	SECRETARIAL PRACTICE &	I) 305: Secretarial Practice		
L-VIII	OFFICE MANAGEMENT	II) 306: Office Management		
	COMPUTER APPLICATIONS-I	I) 305: Database Management		
E-IX		System		
		II) 306: Electronic Commerce		
E-X	BUSINES MATHEMATICS	I) 305: Business Mathematics-I		
L-/\(\)		II) 306: Business Mathematics-II		

## B.COM. (GENERAL) DEGREE COURSE (I YEAR)

#### FINANCIAL ACCOUNTING

Paper: 101 Max Marks = 70T + 30PPPW: 6 (5+1) Hrs Exam Duration: 3 Hrs

## Objectives:

- 1. To make the students acquire the conceptual knowledge of accounting
- 2. To equip the students with the knowledge of accounting process and preparation of final accounts
- 3. To develop the skills of recording financial transactions and preparation of reports using computers.

## UNIT-I: Introduction to Accounting:

Need for Accounting – definition, features, objectives, functions, systems and bases and scope of accounting - Book keeping and Accounting - Branches of Accounting - Advantages and limitations - Basic terminology used - Accounting concepts and conventions.

Accounting Process – Accounting cycle - Accounting equation - Classification of accounts - Rules of double entry book keeping – Identification of financial transactions - Journalizing – Posting to Ledgers - Balancing of Ledger Accounts.

Computer lab work: Computerized Accounting: Meaning and Features - Advantages and disadvantages - Creating of an organization - Grouping of accounts - Creation of accounts - Creation of inventory - Creation of stock groups, stock categories, units of measurement, stock items - Entering of financial transactions - Types of vouchers - Voucher entry - Editing and deleting of vouchers - Voucher numbering - Customization of vouchers.

## UNIT - II: Subsidiary Books and Bank Reconciliation Statement:

Sub Division of Journal: Preparation of Subsidiary Books including different types of cashbooks: Simple cashbook, cashbook with cash and discount columns, cashbook with cash, discount and bank columns, cashbook with cash and bank columns and petty cash book.

Computer lab work: Preparation of sales register, purchase register, journal proper, debit note register, credit note register and different cash books including interest and discount transactions using computers.

Bank Reconciliation Statement: Need - Reasons for difference between cash book and pass book balances - Problems on favorable and over draft balances - Ascertainment of correct cash book balance.

Computer lab work: Preparation of bank reconciliation statement, using computers.

UNIT-III: Trial Balance, Final Accounts; Errors and Rectification:

Trial Balance: Meaning, objectives, methods of preparation - Final Accounts: Meaning, features, uses and preparation of Manufacturing, Trading Account, Profit & Loss Account and Balance Sheet - Adjusting and Closing entries.

Computer lab work: Preparation of trial balance, trading, profit and loss account, processing of year ending and closing the books, adjusting and closing entries and balance sheet using computers.

Errors and their Rectification: Types of Errors - Rectification before and after preparations of final Accounts - Suspense Account - Effect of Errors on Profit.

Computer lab work: Rectification of errors, using computers.

## UNIT IV: Consignment and Joint Ventures:

Consignment: Features, terms used, proforma invoice - Account sale - Delcredere commission - Accounting treatment in the books of the consignor and the consignee - Valuation of consignment stock - Normal and abnormal loss - Invoice of goods at a price higher than the cost price.

Joint ventures: Features, difference between joint venture and consignment - Accounting Procedure — Methods of keeping records for joint venture accounts - Method of recording in co ventures books - Separate set of books method.

## UNIT V: Depreciation - Provisions and Reserves:

Depreciation: Meaning – Causes - Objects of providing for depreciation - Factors affecting depreciation - Accounting Treatment - Methods of providing depreciation: Straight line method - Diminishing Balance Method.

Provisions and Reserves: Reserve Fund – Different Types of Provisions and Reserves.

Accounting packages: Wings, Tally, Focus.

## Suggested Readings:

- 1. Financial Accounting- A Dynamic Approach: Bhattacharya, PHI
- 2. Accountancy-I: Haneef and Mukherjee, Tata Mcgraw Hill Co.
- 3. Principles & Practice of Accounting: R.L.Gupta&V.K.Gupta, Sulthan Chand
- 4. Accountancy-I: S.P. Jain & K.L Narang, Kalyani Publishers
- 5. Accountancy-I: Tulasian, Tata Mcgraw Hill Co
- 6. Advanced Accountancy: Arulanandam, Himalaya publishers
- 7. Financial Accounting: Dr.V.K.Goyal, Excel Books
- 8. Introduction to Accountancy: T.S.Grewal, S.Chand and Co.
- 9. Advanced Accountancy-I: S.N.Maheshwari & V.L.Maheswari, Vikas
- 10. Financial Accounting: Ashok Banarjee, Excel
- 11. Financial Accounting: Warren, Cengage
- 12. Wings, Tally, Focus Accounting Packages, BPB Publications
- 13. Manual provided by Wings, Tally solutions and Focus (Accounting packages)
- 14. Financial Accounting: Ashok Bannerjee- Excel Books
- 15. Advanced Accounting (Vol-I & II): D. Chandrabose, PHI
- 16. Essentials of Financial Accounting: Bhattacharya, PHI.
- 17. Financial Accounting-I: Sakshi Vasudeva, Himalaya.

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## B.COM (GENERAL) DEGREE COURSE (I YEAR)

#### **BUSINESS ECONOMICS**

Paper: 102 Max Marks: 70T + 30P= 100

P.P.W: 4 (3 + 1) Hrs Exam Duration: 3 Hrs

Objective: To facilitate the students to learn the concepts of economics and apply them in real life situations.

## Unit - I: Introduction:

Economic and Non - Economic Activities - Nature and scope of Business Economics - Micro and macro economics - Positive and normative - Inductive and deductive approaches - Reading of graphs - Concept of slope.

Utility: Cardinal and ordinal utility - Law of diminishing marginal utility - Law of Equi-marginal Utility.

Lab Work: The students are expected to distinguish between economic concepts and compute various utilities.

# Unit - II: Demand, Supply and Market Equilibrium:

Demand: Meaning - Individual demand - Law of demand - Properties of demand curve - Income effect and substitution effect - Exceptions to the law of demand - Individual demand and market demand - Demand function - Determinants of demand and market demand - Shift of demand vs. movement along a demand curve - Elasticity of demand - Price elasticity: Meaning and measurement - Price elasticity and total revenue of a firm - Income elasticity - Classification of goods based on income elasticity - Cross elasticity - Classification of goods into substitutes and complements.

Supply: Law of supply - Determinants of supply - Market equilibrium - Concept of consumer surplus.

Lab Work: The students are expected to draw the various demand and supply curves and compute consumer's surplus.

## Unit - III: Production and Costs:

Production function - Distinction between short-run and long-run - Production with one variable input - Relationship between total, marginal and average production functions - Law of variable proportion - Production with two variable inputs - Isoquants - Isocosts - Techniques of maximization of output, minimization of cost and maximization of profit - Scale of production - Economies and diseconomies of scale.

Cost function - Short-run total and average costs - Long-run total and average cost.

Lab Work: The students are expected to draw the various costs and revenue curves and compute costs and revenues.

Unit - IV: Market Structure and Factors of Production:

Market structure: Characteristics - Perfect competition: Characteristics - Equilibrium price - Profit maximizing output in the short and long-run - Monopoly: Characteristics - Profit maximizing output in the short and long run-defects of monopoly - Monopolistic competition: Characteristics - Product differentiation - Profit maximizing price and output in the short and long-run - Oligopoly: Characteristics - Price rigidity - the kinked demand curve - Factors of Production.

Lab Work: The students are expected to distinguish between concepts and draw curves.

Unit - V: National Income, Trade Cycles and International Trade:
National Income: Definition – Measurement – GDP meaning - Fiscal deficit.
Economic systems: Socialism, Mixed economy system - Free market economies - Concepts of Economic Liberalization, Privatization, Globalization - Recent trends: International Trade - Concepts – Comparative Cost Theory - Balance of Trade - Balance of payments. WTO: Objectives – Agreements - Functions. Trade cycles: Meaning – Phases – Consequences - Remedies.
Lab Work: The students are expected to distinguish between concepts and compute incomes.

# Suggested Readings:

- 1. Business Economics: Manab Adhikary 2<sup>nd</sup>. Edition; Excel Books.
- 2. Paul A Samuelson: Economics
- 3. Stonier & Hague: A Test Book of Economic Theory
- 4. I.C.Dhingra: Business Economics
- 5. KPM Sundaram: Micro Economics
- 6. Pailwar: Economics Environment of Business. PHI
- 7. Deepashree: Business Economics, Himalaya
- 8. Mithani & Murthy: Business Economics, Himalaya
- 9. HL Ahuja: Business Economics, S.Chand
- 10. Mankiw: Principles of Economics, Cengage
- 11. M.L. Seth: International Economics
- 12. Joel Dean: Managerial Economics
- 13. Raj Agarwal: International Trade
- 14. Nadar & Vijayan: Managerial economics
- 15. Internet Websites: WTO, GDP, Fiscal policy, Balance of payments, Balance of trade, International trade.

## B.COM (GENERAL) DEGREE COURSE (I YEAR)

#### BUSINESS ORGANIZATION AND MANAGEMENT

Paper: 103 Max Marks: 70T + 30P= 100

P.P.W: 5 (4 + 1) Hrs Exam Duration: 3 Hrs

## Objective:

1. To acquaint the students with the basics of Commerce and Business; concepts and functions of Business Organization and provide them practical exposure of entrepreneurial role in business using Commerce lab work and assignments.

2. To acquaint the students with the Principles, functions and practice of management and provide them practical exposure giving stories of success/failure businessmen.

## Unit -1: Fundamental Concepts:

Concepts: Business, trade, industry and commerce – Business: Features of business – Trade: Classification, Aids to Trade – Industry: Classification – Commerce - Relationship between trade, industry and commerce - Business Organization: Concept - Functions of Business.

Entrepreneur: Meaning - Characteristics of Entrepreneurs – Types of Entrepreneurs – Functions of an entrepreneur - Steps to start Enterprise – Sources of finance: Long Term, Short Term.

Lab Work: The students should go through and present case studies of entrepreneurs – Success and failure.

Unit – II: Forms of Organization, Sole Proprietorship, Partnership and Joint Hindu Family:

Business Organization: Forms of Business Organization – Classification – Factors influencing the choice of suitable form of organization.

Sole Proprietorship: Meaning – Characteristics – Advantages & Disadvantages – Suitability.

Partnership: Meaning – Characteristics – Kinds of partners - Registration of partnership – Partnership deed – Rights and obligations of partners. - Joint Hindu Family Business: Characteristics – Advantages and limitations.

Lab Work: The students are expected to go through partnership deed and prepare a simple partnership deed.

## Unit - III: Joint Stock Company:

Joint Stock Company: Meaning – Characteristics – Advantages - Kinds of Companies – Difference between private and public companies – Promotion of A Company: Stages - Promoters – Characteristics – Registration – Capital subscription – Commencement of Business – Preparation of Important documents: Memorandum of Association: Significance, Clauses – Articles of Association: Contents – Prospectus: Contents – Statement in lieu of Prospectus.

Lab Work: The students are expected to know preparation of memorandum of association, articles of association and prospectus. As a group they are expected to prepare a model prospectus. The students are also expected to know the formalities of registration of a company including documents.

## Unit - IV: Management, Planning and Decision Making:

Management: Meaning – Significance- Management Vs Administration – Functions of management – Levels of Management – Skills of management – Leadership:

Leader Vs Manager - Traits of successful Leaders - Scientific Management: Features - Fayol's Principles of Management.

Planning: Meaning – Significance – Types of Plans – Decision making & Steps in Process Decision making.

Lab Work: The students are expected to prepare a note on the skills of management required to manage the organization of their choice. The students are expected to study and present case studies of successful leaders in Business.

## Unit - V: Organizing:

Organizing: Meaning – Features – the process of organization – Principles of organization - Elements of organizations – Organization chart.

Delegation of authority: Meaning - Elements - Principles - Types - Difficulties in delegation - Guidelines for making delegation effective.

Centralization – Decentralization: Meaning – Differences between delegating and decentralization.

Lab Work: The students are expected to prepare organization structures of a few organizations and based on this knowledge, they should prepare an organization structure for a small unit. The students are expected to know the functions of the employees at different positions.

The students are expected to prepare feasibility report/viability report to start a new Business / to expand an existing business.

## Suggested Readings:

- 1. Govindarajan and Natarajan: Principles of Management, PHI
- 2. Bhushan Y K: Business Organization and Management, Sultan Chand
- 3. RK Sharma and Shashi K.Gupta: Industrial Organization and Management, Kalyani
- 4. CB Gupta: Industrial Organization and Management, Sultan Chand
- 5. Sherlekar etal: Business Organization and Management, Himalaya
- 6. Talloo: Business Organisation and Management. Tata
- 7. RK Sharma and Shashi K.Gupta: Industrial Organization and Management, Kalyani
- 8. Subba Rao P: Management and Organizational Behavior, Himalaya
- 9. Satyaraju & Parthasarathy: Management Text and Cases, PHI
- 10. Chandra Bose: Principles of Management and Administration, PHI
- 11. Aryasree & Murthy: Industrial Organistion & Manaement, Tata Mc Graw Hill.
- 12. Surendar and Madhavi: Industrial Organization and Management, Himalaya
- 13. Bhatia RC: Business Organization and Management, Ane Books
- 14. Robins S P: Management, PHI
- 15. Rao VSP: Management, Excel
- 16. Gupta CB: Entrepreneurship Development in India, Sultan Chand
- 17. Prasad L M: Management, Sultan Chand
- 18. Dubrin: Essentials of Management, Cengage
- 19. Moshal: Organization and Management, Galgotia
- 20. Kumkum Mukhrjee: Principles of Management, Tata
- 21. James F. Stoneir: Management, PHI
- 22. Gita Parimal: Successful Business People
- 23. Guptha: Principles of Management, PHI
- 24. Massie: essentials of Management, PHI.
- 25. Tapash: Busoness Organisation & Management, Tata

#### Suggested Magazines:

- 1. Business World 2. Business India 3. Business Today
- 4. Yojana (Telugu & English) 5. Indian Journal of Commerce 6. Indian Journal of Accounting.

## B.COM (GENERAL) DEGREE COURSE (I YEAR)

#### FUNDAMENTALS OF INFORMATION TECHONOLOGY

Paper: 104 Max Marks: 70T + 30P= 100

P.P.W: 5 (4 + 1) Hrs Exam Duration: 3 Hrs

Objective: To impart basic knowledge about computer with application of various packages to Business and Commerce.

#### Unit - I:

Introduction to computers: Definition, Characteristics and limitations of computers - Elements of Computers - Hardware - CPU - Primary and Secondary memory - Input and Output devices. IT enabled services - BPO, KPO, Call centers. Modern communications (Concepts only): Communications - FAX, Voice mail, and information services - E Mail - Creation of email id - group communication - Tele conferencing - Video conferencing - File exchange - Bandwidth - Modem - Network Topologies - Network types LAN, MAN, WAN and their architecture - Dial up access.

## Unit – II:

Operating System and Windows: Operating Systems: Meaning, Definition, Functions and Types of Operating Systems - Booting process - Disk Operating System: Internal and External Commands - Wild Card Characters - Computer Virus, Cryptology. Windows operating system - Desktop, Start menu, Control panel, Windows accessories.

#### Unit - III:

MS Office I: MS Word & Word Processing: Meaning and features of word processing – Advantages and applications of word processing - Parts of MS Word application window – Toolbars – Creating, Saving and closing a document – Opening and editing a document - Moving and copying text – Text and paragraph formatting, applying Bullets and Numbering – Find and Replace – Insertion of Objects, Date and Time, Headers, Footers and Page Breaks – Auto Correct – Spelling and Grammar checking – Graphics, Templates and wizards - Mail Merge: Meaning, purpose and advantages – creating merged letters, mailing labels, envelops and catalogs- Working with Tables – Format Painter.

MS EXCEL: Features of MS Excel – Spread sheet / worksheet, workbook, cell, cell pointer, cell address etc., - Parts of MS Excel window – Saving, Opening and Closing workbook – Insertion and deletion of worksheet – Entering and Editing data in worksheet – cell range – Formatting – Auto Fill –Formulas and its advantages – References: Relative, absolute and mixed – Functions: Meaning and Advantages of functions, different types of functions available in Excel – Templates –Charts – Graphs – Macros: Meaning and Advantages of macros, creation, editing and deletion of macros – Data Sorting, Filtering, validation, Consolidation, Grouping, Pivot Table and Pivot Chart Reports.

## Unit – IV:

MS Office II: MS Access - Data, Information, Database, File, Record, Fields - Features, advantages and limitations of MS Access - Application of MS Access -

parts of MS Access window – Tables, Forms, Queries and Reports – Data validity checks – (Theory with simple problems)

MS PowerPoint: Features, advantages and application of Ms Power point – Parts of MS Power point window – Menus and Tool bars – Creating presentations through Auto content wizard, Templates and manually – slide show – saving, opening and closing a Presentation – Inserting, editing and deleting slides –Types of slides - Slide Views- Formatting –Insertion of Objects and Charts in slides- Custom Animation and Transition.

Multimedia: Meaning, Purpose, Usage and application – Images, Graphics, sounds and music – Video presentation devices – Multimedia on web.

#### Unit- V:

Internet & E commerce: Services available on internet - WWW - ISP.

E commerce: Meaning, advantages and limitations, applications of E commerce - trading stocks online, ordering products / journals / books etc., online, travel and tourism services, employment placement and job market, internet banking, auctions, online publishing, advertising-Online payment system (including practicals).

## Lab Work:

#### PRACTICALS:

MS DOS MS WINDOWS MS WORD MS EXCEL MS ACCESS MS POWERPOINT INTERNET & E COMMERCE.

## Suggested Readings:

- 1. Introduction to Information Technology: Rajaraman, PHI
- 2. Fundamentals of Computers 4/E: Rajaraman, PHI
- 3. Fundamentals of Computers: P. Mohan, Himalaya
- 4. Information Technology: Dennis P. Curtin, McGraw Hill International
- 5. Fundamentals of Information Technology: Saha et al, Himalaya
- 6. Microsoft Office Excel 2003 step by step: Frye, PHI
- 7. Fundamentals of Computers: Atul Kahate, Tata McGraw Hill
- 8. Fundamentals of Computers: V. Srinivas, Kalyani
- 9. Microsoft Office Word 2003 step by step: Online Training Solutions Inc PHI
- 10. Microsoft Office Access 2003 step by step: Online Training Solutions Inc., PHI
- 11. Microsoft Office Power Point 2003 step by step: Online Training Solutions Inc, PHI
- 12. MS Office: Sanjay Saxsena
- 13. MS Office: BPB
- 14. E commerce: CSV Murthy, Himayalaya
- 15. Raymond Green Law: Fundamentals of the Internet, Tata Mc Graw Hill
- 15. Efraim Turban: Electronic Commerce, Pearson Education
- 16. Fundamentals of Information Technology: Deepak Bharihanke, Excel
- 17 E-Commerce , An Indian Perspective: Joseph, PHI
- 18. Understanding Computers: Morley, Cengage
- 19. Foundations of IT: Dhiraj Sharma Excel Books.
- 20. Microsoft Office Excel 2007 step by step: Frye, PHI
- 21. Computer Applications in Business: K. Mohan Kumar, Dr. S. Rajkumar, Tata.
- 22. Fundamentals of Information Technology: Dr.K.Kiran Kumar, Laysa.

## B.COM (GENERAL) DEGREE COURSE (II YEAR)

#### ADVANCED ACCOUNTING

Paper: 201 Max Marks: 70T + 30P= 100

P.P.W: 5 (4+1) Hrs Exam Duration: 3 Hrs

## Objectives:

1. To appraise the students about the application of accounting knowledge in special business activities.

- 2. To impart the skills of preparation of final accounts of non-trading concerns, partnership, organizations.
- 3. To develop the skills of recording of transactions relating to issue of shares and debentures, branches and departments manually and using computers.

UNIT-I: Accounts from Incomplete Records - Hire Purchase and Installment Purchase System:

Single Entry: Features – books and accounts maintained - Recording of transactions - Ascertainment of Profit (Statement of Affairs method only).

Hire Purchase System: Features – Accounting Treatment in the Books of Hire Purchaser and Hire Vendor - Default and Repossession.

Installment Purchase System: Difference between Hire purchase and Installment purchase systems - Accounting Treatment in the books of Purchaser and Vendor.

## UNIT-II: Branch and Departmental Accounts:

Dependent Branches: Features - Books of accounts - Methods of accounting of dependent branches: Debtors System, Stock and debtors system.

Computer lab work: Recording of transaction relating to branch accounts using computers.

Departmental Accounts: need, features, Basis for allocation of expenses, treatment of inter - departmental transfer at cost or selling price - Treatment of Expenses that cannot be allocated - Preparation of departmental profit and loss.

# UNIT-III: Accounting of Non-Profit Organizations:

Non-Profit Entities: Features of non - profit entities — Accounting process - Preparation of summaries -Receipts and Payments Account: Meaning and special features - Procedure for preparation - Uses and limitations.

Income and Expenditure Account: Features - Procedure for preparation - Preparation of Balance Sheet.

## UNIT-IV: Partnership Accounts:

Legal provisions in the absence of Partnership Deed - Fixed and Fluctuating Capitals — Preparation of final accounts — Accounting Treatment of Goodwill and Admission of a partner.

Accounting treatment of Retirement and Death of a Partner - Dissolution of Firm (Excluding Sale to Firm, Company and Amalgamation).

Computer lab work: Recording of partnership transaction and preparation of final accounts using computers.

## UNIT-V: Company Accounts:

Issue of Shares at Par, Premium and at Discount - Forfeiture and Reissue of Shares - Rights issue - Underwriting of issue of shares (Simple Problems).

Computer lab work: Recording of transactions relating to issue of shares using computers.

Issue and Redemption of Debentures - Redemption out of profits (Problems on Sinking fund method).

Computer lab work: Recording of transactions relating to issue and redemption of debentures using computers.

# Suggested Readings:

- 1. Principles and Practice of Accounting: R.L. Gupta & V.K. Gupta, Sulthan Chand & Sons
- 2. Accountancy-I: Tulasian, Tata Mcgraw Hill Co
- 3. Accountancy-I: S.P. Jain & K.L Narang, Kalyani
- 4. Financial Accounting- A Dynamic Approach: Bhattacharya, PHI
- 5. Financial Accounting: Dr.V.K.Goyal, Excel Books
- 6. Advanced Accountancy: Arulanandam, Himalaya
- 7. Introduction to Accountancy: T.S. Grewal, S.Chand and CO.
- 8. Accountancy-I: Haneef and Mukherjee, Tata Mcgraw Hill co
- 9. Advanced Accountancy-I: S.N.Maheshwari&V.L.Maheswari, Vikash Publishing
- 10. Corporate Accounting: V.K. Goyal, Excel Books.
- 11. Corporate Accounting: K.K. Verma, Excel Books.
- 12. Manual of Wings, Tally and Focus Accounting Package
- 13. Advanced Accounting (Vol-I & II): D. Chandrabose, PHI.
- 14. Corporate Accounting: T. Joseph, Tata.

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## B.COM. (GENERAL) DEGREE COURSE (IIYEAR)

## **BUSINESS STATISTICS**

Paper: 202 Max Marks: 70T + 30P= 100

P.P.W: 5 (4+1) Hrs Exam Duration: 3 Hrs

## Objective:

The objective of this paper is to impart knowledge on the application of statistical tools and techniques in business decision-making & use of MS-Excel in interpretation of statistical data.

#### UNIT-I: Introduction to Statistics:

Meaning, definition, importance and limitations of statistics - Collection of data - Primary and Secondary data.

Sampling (Random, Non Random) - Census - Schedule and questionnaire - Frequency distribution - Tabulation.

Computer lab work: Diagrammatic and graphic presentation of data using Computers – Excel.

# UNIT - II: Measures of Central Tendency:

Definition, objectives and characteristics of measures of central tendency - Types of Averages: Arithmetic Mean, Geometric Mean, Harmonic Mean, Median, Mode, Deciles, Percentiles, Properties of averages and their applications.

Computer lab work: Calculation of averages using computers.

# UNIT - III: Measures of Dispersion and Skewness:

Dispersion: Meaning, Definitions, Properties – Types: Range, Quartile Deviation, Mean Deviation, Standard Deviation, Coefficient of Variation.

Skewness: Definition - Karl Pearson's and Bowley's Measures of Skewness - Normal Distribution.

Computer lab work: Calculation of Dispersion and skew ness using Computers.

### UNIT - IV: Measures of Relation:

Correlation: Meaning, uses – Types of correlation - Karlpearson's correlation coefficient.

Computer lab work: Spearman's Rank correlation - Probable error - Calcuation of Correlation by using computers.

Regression analysis: Meaning and utility - Comparison between Correlation and Regression - Regression Equations - Interpretation of Regression Coefficient.

Computer lab work: Calculation of Regression by Using Computers.

UNIT - V: Analysis of Time Series & Index Numbers:

Time Series Analysis: Meaning and utility - Components of time series - Measurement of trend and seasonal Variations — Utility of decomposition of time series - Decentralization of data.

Computer lab work: Calculation of trend and seasonal variations using computers.

Index Numbers: Meaning and importance - Methods of construction of index numbers: Price Index Numbers, Quantity Index Numbers - Tests of Adequacy of Index Numbers - Deflating Index Numbers - Cost of Index Numbers - Limitation of Index Numbers.

Computer lab work: Calculation of index numbers using computers.

## Suggested Readings:

- 1. Fundamentals of Statistics: Gupta S.C
- 2. Statistical Methods: Gupta S.P.
- 3. Statistics for Management: Levin & Rubin
- 4. Statistics-Problems and Solutions: Kapoor V.K.
- 5. Fundamentals of Statistics: Elhance.D.N
- 6. Microsoft Office Excel 2003 and 2007- step by step: Frye, PHI
- 7. Statistics: Gupta B.N.
- 8. Statistics Concepts & Applications: Nabendu Pal & Sahadeb Sarkar.
- 9. Statistics-Teory, Methods and Applications: Sancheti, D.C. & Kapoor V.K.
- 10. Statistics and their applications to Commerce: Borddigtion
- 11. Business Statistics, An Applied Orientation: P.K. Viswanathan
- 12. Business Statistics: C.R. Reddy, Deep Publications
- 13. Business Statistics: J.K.Sharma
- 14. Business Statistics: Bharat Jhunjhunwala
- 15. Busniess Statistics: R.S.Bharadwaj, Excel Books
- 16. Statistics for Management, using Microsoft, Excel: Levin et al.
- 17. Statistics Made Simple: Sarma, PHI.
- 18. Business Statistics: Aggarwal, Himalaya.

## B.COM (GENERAL) DEGREE COURSE (II YEAR)

#### FINANCIAL SERVICES: BANKING & INSURANCE

Paper: 203 Max Marks: 70T + 30P= 100

P.P.W: 5 (4+1) Hrs Exam Duration: 3 Hrs

## Objective:

To impart knowledge on Banking and Insurance concepts and to gain an insight on Financial Services.

#### Unit - I: Introduction to Financial Services:

a. Meaning of Financial Services - Structure of Indian Financial System - Importance of Financial system for the economic development.

Lab work: Financial and Banking system charts.

- b. Definition of Bank Functions of Commercial Banks and Reserve Bank of India. Lab work: Forms of various accounts and deposits of Commercial Banks.
- c. Definition / Meaning of Insurance and reinsurance Principles of Insurance Kinds of Insurance Advantages of insurance Globalization of insurance and insurance sector reforms in India.

## Unit - II: Banking Systems and its Regulation:

a. Banking Systems: Branch banking, Unit Banking, Correspondent banking, Group banking, Deposit banking, Mixed banking and Investment banking - An overview of banking - Banking Sector Reforms with special reference to Prudential Norms, capital adequacy norms, income recognition norms - classification of assets and NPAs - Innovations in Banking: ATMs, E-Banking, Credit cards, Online & Offshore Banking.

Lab work: Working and operations of ATM, Credit cards, E-Banking.

b. Regional Rural banks - Cooperative banks - Micro Finance - Priority Sector Lending - Indigenous banking - Role of NABARD - Development Financial institutions: SFC, SIDBI.

#### Unit - III: Banker and Customer, Loans and Advances:

- a. Banker and customer definition and their relationship Types of customers and modes of operations Procedure and precaution for opening an account Pass book & its features Rights, duties and obligations of the payee banker.
- Lab work: Application forms for opening accounts, Cheque Books, pass books, requisition slips for withdrawals and deposits, bank statements, format of Demand draft, Cheque, travel cheques etc.
- b. Promissory Note and Bills of Exchange and Cheque Differences between them Types of crossing the cheque Payment of cheque and consequences of wrongful dishonor Collection of local and upcountry cheques Responsibilities and liabilities of collecting banker and statutory protection to the collecting banker.

Lab work: Promissory notes, B/E, Crossed cheques - various modes.

c. Types of loans and advances - Principles of sound lending policies - Credit appraisals of various forms of loans and advances - Modes of creating charges - Lien, pledge, mortgage and hypothecation.

Lab work: Documents required for sanction of loans and advances and the procedure.

Unit - IV: Financial Markets & Services:

a. Indian Money Market: Characteristics – Structure - Composition (call and notice money, market, treasury bills market, CDs, CPs, short term bill market, MMMFs and DFHI) - Problems and reforms in Indian money markets.

Lab work: formats of CDs, CPs, Treasury Bills etc.

b. Indian Capital Market: Composition and growth of primary and secondary markets - Differences between primary and secondary markets - Capital market reforms and NBFCs in capital markets - Stock Exchanges: BSE, NSE, OTCEI, Online Trading and role of SEBI.

Lab work: Trends of Stock market index given in magazines/newspapers.

c. Financial Intermediaries and Services: Merchant bankers, Mutual funds, Leasing companies, Venture Capital Funds, Forfeiting, Loan Syndication, Factoring, Custodial Services: Depository Services and Depository Participants.

Lab work: Forms, Formats and Documentation procedure.

## Unit - V: Types of Insurance and Its Regulation:

a. Life Insurance: Practical aspects of Life Insurance - Procedure for issuing a life insurance policy - Issue of duplicate policies - Nomination - Surrender value - Policy loans - Assignment - Revivals and claim settlement.

Lab work: Formats of types of Insurance.

b. Non Life Insurance: Types of products and scope of Fire Insurance, Marine Insurance, Health Insurance, Social Insurance and Rural Insurance. - Regulation of Insurance in India - Insurance Act, 1938 and IRDA 1999.

Lab work: Formats of types of Non Life Insurance.

#### Suggested Readings:

- 1. Sethi & Bhatia: Elements of Banking and Insurance, PHI
- 2. Guruswamy: Banking Theory Law and Practice, Tata
- 3. Maheshwari and Paul R.R: Banking theory law and practice
- 4. Sundaram and Varsheney: Banking theory law and practice
- 5. Mithani & Gordon: Financial Services: Banking and Insurance, Himalaya
- 6. Tannans: Banking law and practice in India
- 7. M.Y.Khan: Indian Financial System
- 8. P.K.Gupta: Insurance and risk management
- 9. Vijaya Raghavan Iyengar: Introduction to Banking-Excel Books
- 10. Aryasri & Murty: Banking and Financial Systems, Tata
- 11. Guruswamy: Merchant Banking and Financial Services, Tata
- 12. Murthy and Venugpoal: Indian Financial System, IK International
- 13. Paul Suresh: Management of Banking and Financial Services, Pearson
- 14. Tripathy & Pal: Insurance Theory and Practice, PHI
- 15. Bodhanwala: Understanding & Analysing Balance Sheets using Excel Worksheet PHI
- 16. Sriram: Core Banking Solutions-Evaluation of Security and Controls, PHI
- 17. Kaninika Misra: Fundamentals of Life Insurance: Theories & Applications, PHI
- 18. Burton&Brown: Financial system&the Economy: The Principles of Money&Banking, PHI
- 19. Muraleedharan: Modern Banking: Theory & Practice, PHI
- 20. Kutty: Managing Life Insurance, PHI
- 21. Neelam C Gulati: Principles of Insurance Management, Excel Books
- 22. Internet websites of RBI, IRDA, SEBI, BSE, NSE, DFHI, NABARD, SIDBI, NBFC.
- 23. Guruswamy: Essentials of Financial Services, Tata
- 24. Vasant Desai, Jain: Financial Services: Banking and Insurance, Himalaya Suggested Magazines & Journals:
- 1. Business World, 2. Business India,
  - 3. Business Today, 4. Economic Times
- 5. Indian Journal of Accounting,
- 6. Indian Journal of Commerce.

## B.COM (GENERAL) DEGREE COURSE (II YEAR)

## TAXATION (w.e.f. A.Y: 2010-'11)

Paper: 204 Max Marks: 70T + 30P= 100

P.P.W: 5 (4+1) Hrs Exam Duration: 3 Hrs

## Objective:

To equip the students with the working knowledge of both direct and indirect taxes.

#### UNIT I:

Introduction: Indian Taxation system – Over view of Direct Taxes.

Income Tax: Basic Concepts: Income, Person, Assessee, Assessment year, Previous year, Income, Casual income, PAN, Gross total income, Agricultural income and its assessment, Capital and Revenue, Residential status and incidence of tax of an individual (Including problems), Incomes exempt from tax, Tax evasion Vs. Tax avoidance.

Wealth tax: Concepts: Previous year, Assessment year, Assessee, Valuation date, Taxable assets, Deemed assets, Exempted assets, Net wealth (Theory only).

#### Unit-II:

Income from salary: Salary meaning, Allowances, Perquisites, Profits in lieu of salary and their treatment, Deductions from salary income, Computation of salary income, Qualified savings and Provident funds. (including problems)

Income from House property: Meaning, Annual value, Let-out house, Self-occupied house, Deemed to be let-out house, Deductions from annual value, Deemed ownership, Co-ownership, Unrealized rent, Computation of income from house property (including problems).

## Unit-III:

Depreciation: Meaning, Basis, Rates, Block of assets, Unabsorbed depreciation. Income from business and profession: Chargeability, Deductions expressly allowed and disallowed, General deductions, computation of profits and gains from business and profession (Including problems).

Capital gains: Capital assets meaning, Types, Cost of inflation index, Transfer types, Transfer not regarded as transfer, Cost of acquisition of various assets, Deductions from capital gains. Exemptions U/S 54. Computation of taxable capital Gains (Including problems).

#### Unit - IV:

Income from other sources: Interest on securities, Bond washing transaction, Dividends on shares, casual income, family pension, Gifts received and other general incomes including deductions, Deemed income (Including problems).

Deductions from gross total income and Rebates, Clubbing and aggregation of incomes, Set off and carry forward of losses.

Computation of total income and tax liability of Individual Assessees, (including problems). Assessment procedure, Filing of returns, Self-assessment, Regular assessment, Best judgment assessment, Income tax authorities (Theory only).

Lab Work: Filing Relevant Forms for Individual Assessees. Format and filling of Application for PAN, Form No.12BA, Form: 16, Challan No. STNS280, ITR-1 & ITR-2.

#### Unit - V:

Indirect taxes: Customs duty: Chargeability, Important Terms and Definitions, Procedure for Imports, Procedure for Exports, Concepts of Warehousing and Baggage (Theory only).

Central Excise: Chargeability, Meaning of goods and excisable goods, Deemed Manufacture, Manufacturer, Principles of Classification, Concepts of Specific duty, Advalorem duty, Maximum Retail Sale Price, Cenvat Credit (Theory only).

Value Added Tax (VAT): Historical Background, Important Terms and Definitions, Statement of Objects (Theory only).

Service tax: Introduction, Classification, Chargeability, Taxable event, Tax payment, Registration (Theory Only).

Lab Work: 1. Application form for TOT Registration.

- 2. TOT Registration Certificate
- 3. Application Form for VAT Registration.
- 4. VAT Registration Certificate.
- 5. Application for Registration for Service Tax.

#### SUGGESTED READINGS:

- 1. Student guide to Income tax: Singhania Taxman publications
- 2. Income tax and accounts: H.C. Mehrotra Sahitya bhavan publications
- 3. Elements of Income tax: Gaur and Narang Kalyani publications
- 4. Direct taxes: Bhagawathi prasad Vishwa prakashan
- 5. Elements of income tax: P.V.Ramana Rao, A.Sudhakar National publishing
- 6. Taxation: H.Prem raja Sri Hamsrala publications.
- 7. Indirect Taxes: V. K. Sareen & May Sharma Kalyani publishers.
- 8. Apvat: T.V.R.Satyan Prasad Asia law house.
- 9. Guide to service tax: P. Veera Reddy Asia law house.
- 10. Indirect taxes: V.S.Datey Taxmann Publications.
- 11. Practicals in Taxation: H.Prem raja Sri Hamsrala publications.
- 12. Lal: Income Tax & Central Sales Tax- Law & Practce, Pearson.
- 13. Lal: Direct Taxes: Income Tax, Wealth Tax & Tax Planning, Pearson
- 14. Bhagawathi Prasad & Anshul Gupta: Taxation, Himalaya.

Note: problems have to be worked out, assuming current academic year as assessment year.

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# B.Com. (General) DEGREE COURSE (III YEAR)

## CORPORATE ACCOUNTING

Paper: 301 Max. Marks: 70T + 30P= 100

P.P.W: 5(4+1) Time: 3 Hours

#### **OBJECTIVES:**

1. To provide the knowledge relating to the Accounting Standards

- 2. To enable students to prepare final accounts using Accounting package
- 3. To enable the students to prepare financial statements of Insurance and Bank Companies.

UNIT-I: Accounting Standards - Valuation of Goodwill and Shares:

Accounting Standards: Need and importance - An overview of Indian Accounting Standards.

Valuation of Goodwill: Need - Methods: Normal Profit Method, Super Profits Method, Capitalization Method.

Valuation of shares: Need for Valuation - Methods of Valuation: Net Assets Method, Yield Basis Method, Fair Value Method.

UNIT-II: Company Final Accounts - Issue of Bonus Shares and Profits Prior to Incorporation:

Preparation of Final Accounts – Provisions relating to preparation of final accounts – Profit and loss account and balance sheet.

Computer lab work: Preparation of final accounts using computers.

Issue of bonus shares - Provisions of company's Act and SEBI guide lines - Acquisition of business and profits prior to incorporation - Accounting treatment.

UNIT-III: Amalgamation and Internal Reconstruction:

Amalgamation in the nature of merger and purchase: Calculation of purchase consideration - Treatment in the books of transferor and transferee (as per Accounting Standard 14, excluding inter- company holdings)

Computer lab work: Recording of transactions relating to mergers using computers.

Internal Reconstruction: Accounting Treatment— Preparation of final statements after reconstruction.

Computer lab work: Recording of transactions relating to Internal Reconstruction using computers.)

## UNIT-IV: Bank Accounts:

Bank Accounts: Books and Registers to be maintained by banks - Slip system of posting - Rebate on bills discounted - Schedule of advances — Non performing assets - Legal provisions relating to preparation of final accounts. Computer lab work: Preparation of bank final accounts using computers.

## UNIT-V: Accounts of Insurance Companies:

Life Insurance Companies: Preparation of Revenue Account - Profit and loss account - Balance Sheet and Valuation Balance Sheet.

General Insurance: Preparation of final accounts with special reference to fire & marine insurance only.

## Suggested Readings:

- 1. Principles and Practice of Accounting: R.L. Gupta & V.K. Gupta, Sultan Chand & Sons
- 2. Advanced Accountancy (Vol-II): S.N.Maheshwari & V.L.Maheswari
- 3. Accountancy-III: Tulasian, Tata Mcgraw Hill Co.
- 4. Advanced Accountancy: Arulanandam; Himalaya
- 5. Accountancy-III: S.P. Jain & K.L Narang, Kalyani Publishers
- 6. Modern Accountancy (Vol-II): Haneef & Mukherjee, Tata Mcgraw Hill
- 7. Advanced Accounting (Vol-II): Chandra Bose, PHI
- 8. Advanced Accountancy: Shukla and Grewal, S.Chand & Co
- 9. Advanced Accountancy: R.L.Gupta & Radhaswamy, Sultan Chand & Sons
- 10. Financial Accounting: Dr. V. K. Goyal, Excel Books
- 11. Introduction to Accountancy: T.S. Grewal, S. Chand and CO
- 12.Corporate Accounting: Goyal VK, Excel
- 13. Corporate Accounting: Verma KK, Excel
- 14. International Accounting: Das Mohapatra, PHI
- 15. International Accounting: Saudagaran, Cengage
- 16. Financial accounting: Rajasekkaran, Pearson
- 17. Accounting package: Tally, Wings, Focus.
- 18. Manuals provided by Wings, Tally and focus (accounting package)
- 19. Corporate Accounting: T. Joseph, Tata
- 20. Corporate Accounting: Sakshi Vasudeva, Himalaya.

## B.Com. (General) DEGREE COURSE (III YEAR)

#### COST and MANAGEMENT ACCOUNTING

Paper: 302 Max. Marks: 70T + 30P= 100

P.P.W: 5(4+1) Time: 3 Hours

## Objectives:

1. To impart conceptual knowledge of costing and management accounting,

- 2. To train the students in finding the cost of products using different methods of costing,
- 3. To equip basic skills of analysis of financial information to be useful to the management.

## Unit-I: Introduction:

Cost Accounting: Definitions, features, objectives, functions, scope, advantages and limitations.

Management Accounting: definitions, features, objectives, functions, scope, advantages and limitations. Relationship between cost, management and financial accounting.

Cost concepts - Cost classification - Preparation of cost sheet - Relationship of costing department with other departments. (theory only).

#### Unit-II: Elements of Costs:

Material Cost: Direct and indirect material cost - Inventory control techniques - Stock levels - EOQ - ABC analysis. Issue of materials to production - Pricing methods: FIFO, LIFO with base stock, average methods.

Labor Cost: Direct and indirect labor cost- Methods of payment of wages including incentive plans, Halsey and Rowan plans, Tailors Piece Rate method.

Overheads: Features, classification, methods of allocation and apportionment of overheads.

(including practical problems).

Computer lab work: Computation of stores ledgers, labor cost / payment of wages, and overheads, using accounting package.

#### Unit-III Methods of Costing:

Single or Output Costing, Job and Contract costing: Features, costing process-computation of cost.

Process Costing: Features, treatment of normal and abnormal losses, preparation of process cost accounts (excluding equivalent products and inter process profits). (including practical problems).

Computer lab work: Cost sheet preparation, job and contract costing and computation of process costs, using accounting package.

## Unit-IV: Costing Techniques for Decision making:

Marginal Costing: Meaning, importance, marginal cost equation, difference between marginal costing and absorption costing, applications of Marginal costing (theory only).

Break Even Analysis: Meaning and importance, break even chart and different formulae (including simple practical problems).

Budgets: Meaning and importance – Budgeting: Meaning and importance. Budgetary Control: Meaning and importance - Types of Budgets: fixed budget, flexible budget, cash budget, sales budget, production budget (theory only).

Standard Costing: Meaning and importance - Variance analysis: Material and labour variances (including simple practical problems).

Computer lab work: Budgeting, Marginal costing & Calculation of Break-even and Standard costs, using excel package / accounting package.

## Unit-V: Financial Statement Analysis:

Financial statements: Features, limitations.

Financial statement analysis: Need, Meaning, objectives, process - Methods and techniques of analysis (Theory Only).

Cash flow Analysis (as per AS-3) (including simple practical problems).

Ratio Analysis: Calculation of liquidity, solvency, profitability and turnover ratios - Interpretation of ratios ((including simple practical problems).

Computer lab work: Financial statement analysis, cash flows and ratio analysis, using excel package/accounting package. Preferably, students are expected to learn financial statement analysis using Excel features.

## Suggested Readings:

- 1. Cost and Management Accounting: Jain and Narang, Kalyani
- 2. Microsoft Office Excel 2003 and 2007: Step by step, Frye, PHI
- 3. Cost and Management Accounting: M.N Arora, Himalaya
- 4. Cost and Management Accounting: Prashanta Athma, Himalaya
- 5. Cost accounting: Dutt, Pearson Education
- 6. Management Accounting: Sarma and Gupta, Kalyani
- 7. Management Accounting: S.P.Guptha, S.Chnad & Co.
- 8. Management Accounting: S.N.Maheswari, Sultan Chand & Sons
- 9. Cost Accounting: Jawaharlal, Tata Mcgraw Hill
- 10. Cost Accounting: Theory and Practice: Banerjee, PHI
- 11. Management and Cost Accounting: Drury, Cengage
- 12. Management Accounting-Text and Cases: Singhvi & Bodhanwala, PHI
- 13. Accounting Packages: Wings, Tally and Focus.
- 14. Financial Management using MS Excel Spread Sheet: Ruzbek, Taxman
- 15. Manual Provided by Tally Solutions, Wings, and Focus/Tata-ex (Accounting Packages)
- 16. Understanding and analyzing Balance Sheets using Excel Worksheet (with CD Rom): Bodhanwala, PHI
- 17. Management Accounting: Battacharya, Pearson
- 18. Introduction to Management Accounting: Horngren
- 19. Cost Accounting An Introduction: Nigam & Jain, PHI
- 20. Cost Accounting Principles & Practices: Nigam & Jain, PHI

## B.COM (GENERAL) DEGREE COURSE (III YEAR)

#### **BUSINESS LAW**

Paper: 303 Max. Marks: 70T+30P=100

P.P.W: 5 (4+1) Time: 3 Hours

## UNIT-I: Contract Act:

1. Agreement and Contract: Definition and meaning – Essentials of a valid contract – Types of Contracts.

- 2. Offer and Acceptance: Definition Essentials of a valid offer and acceptance Communication and revocation of offer and acceptance.
- 3. Consideration: Definition and importance Essentials of valid consideration the Doctrines of 'Stranger to Contract' and 'No Consideration No Contract' Capacity to contract- Special rules regarding minor's agreements.
- 4. Consent: Free Consent Flaw in Consent, Coercion, undue influence, fraud, misrepresentation and mistake.

Lab work: Students are expected to know the cases of Contract act and able to create a written contract. Students are advised to refer to Internet website and prepare the assignments.

## UNIT – II: Discharge of a Contract

- 1. Legality of object and consideration: Illegal and immoral agreements Agreements opposed to public policy.
- 2. Agreements expressly declared to be void Wagering agreements and contingent contracts.
- 3. Discharge of a contract: Various modes of discharge of a contract Performance of contracts;
- 4. Breach of a contract: Types Remedies for breach of a contract.

## UNIT - III: Sale of Goods Act:

- 1. Contract of sale: Definition features definition of the term goods Types of goods Rules of transfer of property in goods Differences between sale and agreement to sell.
- 2. Rights of an unpaid seller.
- 3. Conditions and warranties: Meaning and distinction Express and implied conditions and warranties Sale by non-owners Auction sale.

Lab work: Students are expected to know the cases and practical problems relating to the Sale of Goods act. Students are advised to refer to the Internet Website and prepare the assignments.

# UNIT IV: Consumer Protection Act and Intellectual Property Rights:

1. Definitions of the terms: Consumer, unfair trade practices, restrictive trade practices and complainant – Rights of consumers – Consumer protection councils – Consumer redressal agencies – Penalties for violation.

2. Intellectual Property Rights: Meaning – Need and objectives – Meaning of the terms: copy right, patents, trade marks. Information Technology Act, 2000: Aims and objectives, scope, cyber crimes and punishments for the offenders.

Lab work: Students are expected to know the Model for a complaint. Check list of requirements for petition to be filed before the National Consumer Disputes Redressal Commission. Cases and practical problems under the Consumer Protection Act and Information Technology Act. Students are advised to refer to the Internet Website and prepare the assignments.

## UNIT V: Company Law:

- 1. Doctrine of ultra virus and its effects doctrine of constructive notice doctrine of indoor management exceptions.
- 2. Management of companies: Directors: Qualifications, disqualifications, appointment, removal, rights and duties Company meetings and resolutions Appointment of a company secretary.
- 3. Winding up of companies: Various modes Compulsory winding up Powers and duties of official liquidator Members and creditors voluntary winding up Winding up subject to the supervision of the court Dissolution.

Lab work: Students are expected to know the cases of Companies Act. Students are advised to refer to the Internet Website and prepare the assignments.

# Suggested Readings:

- 1. S.S.Gulshan: Mercantile Law, Excel Books.
- 2. Kapoor ND: Mercentile Law, Sultan Chand
- 3. Kapoor ND: Company Law, Sultan Chand
- 4. SN Maheswari & SK Maheswari : Business Laws, Himalaya
- 5. Balachandran V: Business Law, Tata
- 6. Tulsian: Mercantile Law, Tata
- 7. Tulsian: Business Law, Tata
- 8. Gogna: A Text book of Business and Industrial Law, S.Chand
- 9. Pillai Bhagavathi: Business Law, S.Chand
- 10. Gogna: A Text book of Mercantile Law, S.Chand.
- 11. Gogna: A Text book of Company Law, S.Chand.
- 12. S.S.Gulshan: Business Law, Excel Books.
- 13. Bulchandani: Business Laws, Himalaya
- 14. Maheswari & Maheswari: Mercantile Law, Sultan Chand
- 15. Chandra Bose: Business Law, PHI
- 16. Bare Acts of different laws (As per the syllabus) Law Publico
- 17. Company Act Law Publico
- 18. Consumer Protection Act Law Publico
- 19. IPR (Intellectual Property Rights) Law Publico
- 20. Cases of different Business laws Law Publico.

## B.COM (GENERAL) DEGREE COURSE (III YEAR)

#### **AUDITING**

Paper: 304 Max. Marks: 70T + 30P= 100

P.P.W: 5(4+1) Time: 3 Hours

## Objectives:

i) To impart knowledge pertaining to basic concepts of auditing.

ii) To acquaint oneself with auditing procedure & report writing.

Unit-I: Introduction to Auditing:

Auditing: Meaning – Definition – Evolution – Objectives - Importance.

Types of audit: Based on ownership (Proprietorship, Partnership, Companies, Trusts, Cooperative Societies, Government Departments) - Based on time (Interim, Final, Continuous, Balance Sheet)- Based on objectives (Independent, Financial, Internal, Cost, Tax, Government, Secretarial).

Unit-II: Planning of Audit and Control:

Auditor: Qualifications and disqualifications – Qualities - Appointment and Reappointment – Remuneration – Removal – Rights – Duties – Liabilities.

Audit planning: Engagement letter - Audit programme - Audit note book - Audit papers - Audit work book - Audit contents - Audit markings - Internal check- Internal control (Sales - Purchases - Fixed assets - Cash - Bank - Pay Roll) - Accounting controls and Sampling in audit.

Lab Work: Preparation of audit plan documents for an organization.

Unit-III: Vouching and Audit of Financial Statements:

Vouching: Meaning - Vouching of cash and trading transactions - Investigation, Verification and Valuation of assets and liabilities - Differences between vouching, investigation, verification and valuation.

Audit of Financial Statements: Receipts – Payments – Sales – Purchases - Fixed assets – Investments - Personal ledger – Inventories - Capital and Reserves - Other assets - Other liabilities.

Lab Work: Vouching of cash book of a local business unit.

## Unit-IV: Audit of Institutions:

Audit of institutions: Partnership - Manufacturing and Other Companies - Non-trading concerns.

Audit Report: Contents - Preparation of audit report - Fair report - Qualified report.

Lab Work: Collection of model audit reports from a local auditor and preparation of similar reports.

# Unit-V: Report Writing:

Business Correspondence and Report writing: Basic principles – Business letters.

Business reports: Structure – Preparation of routine reports and special reports.

Lab Work: Drafting of model business letters and preparation of business reports.

## Suggested Readings:

- 1. Auditing: R.G.Saxena, Padmalata, Himalaya Publications
- 2. Contemporary Auditing: Kamal Gupta
- 3. Practical auditing: Spicer & Pegler
- 4. Principles and Practices of Auditing: Jagdish Prakash
- 5. Principles of Auditing: Ghatalia
- 6. Business Correspondence and Report Writing: Tata M.Graw Hill
- 7. Business Correspondence & Report Writing: Rai & S.M.Rai
- 8. Business communications and Report writing: Kalyani
- 9. Auditing: N.D.Kapoor
- 10. Practical Auditing: T.N. Tandon
- 11. Auditing: Dinkar Pagare
- 12. Fundamentals of Auditing: Kamal Gupta and Ashok Gupta
- 13. Auditing Principles and Techniques: Basu SK
- 14. Auditing Principles & Practice: Kumar Sharma, PHI
- 15. Auditing & Assurance: Ainapure, PHI
- 16. Fundamentals of Auditing; Basu, Pearson.

## **ELECTIVES**

ELECTIVE-I: INSURANCE

Paper-I: LIFE INSURANCE

Paper-II: GENERAL INSURANCE

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#### LIFE INSURANCE

Paper - E-I: P-I Max. Marks: 70T + 30P= 100

P.P.W: 5 (4+1) Time: 3 Hours

Unit – I:

Life Insurance: Concept/Definition. Basic Principles of Life Insurance: Utmost good faith, Insurable Interest, Co-operation and Law of Large Numbers.

#### Unit - II:

Functions of Life Insurance - Total Personal Financial Planning, Risk Management – loss of life, loss of health, retirement.

Lab: Developing Case studies for personal financial planning by considering individual financial position and objectives. It includes income assets, non-income assets, liabilities and objectives to fulfill of an individual.

#### Unit - III:

Basic plans: Whole Life, Term, Endowment, and Unit Linked. Emergence and Nature of New Products in Advanced Countries: Flexible Premium Plans, Universal Life Policy.

Lab: Collecting Brochures of all plans (Whole life, Term, Endowment and Unit Linked) from different life insurance companies and identifying their features – Comparative analysis – Filling proposal form.

#### Unit – IV:

Health Insurance: Coverage and Plans; Annuities - Characteristics and Types.

Lab: Collecting Brochures of all plans (Medical expense and Retirement) from different life insurance companies and identifying their features - Comparative analysis - Filling proposal form.

## Unit – V:

Individual life and health insurance - Group Life and health Insurance - Types, Characteristics, Disadvantages & Advantages.

Lab: Collecting Brochures of all plans (individual and Group Plans for Life, Health and Retirement) from different life insurance companies and identifying their features - Comparative analysis – Filling the claim form for settlement.

#### SUGGESTED READINGS:

- 1) Principles of Life Insurance: IC-01 Insurance Institute of India, Mumbai.
- 2) Practice of Life Insurance: IC-02 Insurance Institute of India, Mumbai.
- 3) Essentials of Risk management and insurance: Vaghan EMMETTJ and Therese.
- 4) Principles of Life Insurance: Dr. Shrikrishan Laxman Karve, Himalaya.
- 5) Principles & Practices of Insurance: Dr. P. Periaswamy, Himalaya.
- 6) Life & Health Insurance: Black, Pearson
- 7) Fundamentals of Life Insurance: Theory & Applications: Kaninika Misra, PHI
- 8) Insurance: Theory & Practice: Tripathy & Pal, PHI
- 10) Managing Life Insurance: Kutty, PHI.

## NON-LIFE INSURANCE

Paper - E-I: P-II Max. Marks: 70T + 30P= 100

P.P.W: 5 (4+1) Time: 3 Hours

Unit – I: Introduction to Risk and General Insurance:

Risk and Insurance - Concept of Risk pooling and Risk sharing - Role of General insurance in economic development - General Insurance Market in India – General Insurance intermediaries.

Lab: Identify and classify risks – Map the general insurance market companies – familiarize with IRDA norms for agency license.

## Unit – II: Principles of General Insurance:

Principle of Insurable Interest - Utmost Good Faith- Indemnity - Contribution - Subrogation - Proximate Cause.

Lab: Practical application of these principles through select case studies

## Unit – III: Insurance Forms:

Proposal Forms – features - Insurance Policy- Definitions - Conditions - Cover notes- Certificate of insurance - Endorsements- Renewal notice.

Lab: Filling up Proposal forms and collecting various documents.

## Unit – IV: General Insurance Policies:

Fire Insurance; Marine Insurance; Miscellaneous insurance – Motor and Liability insurance policies.

Lab: Evaluating a Fire, Miscellaneous policy by approaching any general insurance company.

## Unit – V: Claims:

Claims – Surveyors - Investigation – Negotiation and Assessment – Reserves and Claims Expenses.

Lab: Examining and documenting a claim by approaching a Surveyor.

# Suggested Readings:

- 1. Luthardt, Constance M. et.al. (1999): Property and Liability Principles, (3<sup>rd</sup> Edition), Insurance Institute of America, Malvern, Pa.
- 2. KSN Murthy and Dr. KVS Sarma: Modern law of Insurance in India, (4<sup>th</sup> Edition), Levix Nexis Butter worths India, New Delhi, 2002.
- 3. IC 01: Principles of Insurance, Insurance Institute of India.
- 4. Mothihar, M. (2004): Insurance Principles, Practices Management & Salesmanship(1<sup>st</sup> Edition), Sharada Pustak Bhawan, Allahabad.
- 5. P.K.Gupta: Principles & Practice of Non-Life Insurance, Himalaya.
- 6. P.K.Gupta: Insurance in Risk Management, Himalaya.
- 7. Tripathi & Pal; Insurance Theory & Practice, PHI

## **ELECTIVE-II: BANKING**

Paper-I: BANKING IN INDIA

Paper-II: COMPUTER APPLICATIONS IN BANKING

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## BANKING IN INDIA

Paper – E.II: P-I Max. Marks: 70T + 30P= 100

P.P.W: 5(4+1) Time: 3 Hours

UNIT-I: CENTRAL BANKING: Meaning, Functions of a central bank - Role of a Central Bank in Developing economies like India – RBI and its structure.

Lab: Prepare a report on the role of RBI on currency management.

UNIT-II: MONETARY POLICY: Objectives - Instruments of Monetary policy - credit control methods- Quantitative credit control methods - Qualitative credit control methods. Monetary Policy in Planned economy of India.

Lab: Prepare a list of instances in which RBI initiated credit controls.

UNIT-III: DEVELOPMENT BANKING: Functions, objectives and operations of a development bank – Different types of Development banks. Role of development banks in developing economy of India.

Lab: Preparation of sectoral reports financed by developmental banks.

UNIT-IV: COMMERCIAL BANKING: IDBI: origin, objectives, functions, role and performance – ICICI: origin, objectives, functions, role and performance – HDFC: origin, objectives, functions, role and performance.

Lab: Prepare performance reports - NPA reports - Project appraisals.

UNIT-V: PERFORMANCE EVALUATION OF STATE LEVEL DEVELOPMENT BANKS: (1) State Financial corporation (SFC) (2) State Industrial Development Corporation (SIDCO) (3) Small Industries Development Bank of India (SIDBI) (4) State Small Industrial Development Corporation (SSIDC).

Lab: Prepare performance reports - NPA reports - Project appraisals.

#### SUGGESTED READINGS:

- 1. S.N.Sen: Central Banking in underdeveloped Money Market
- 2. M.H.De Kock: Central Banking
- 3. C.R. Basu: Central Banking in a planned Economy
- 4. R.M. Srivstava: Management of Financial Institution in India
- 5. Vasanth Desai: Development Banks: Issues and Operations
- 6. O.P. Agrawal: Modern Banking in India
- 7. Paul: Management of Banking & Financial System
- 8. Sethi & Bhatia: Elements of Banking & Insurance
- 9. Muralidharan: Modern Banking: Theory & Practice

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#### COMPUTER APPLICATIONS IN BANKING

Paper – E.II: P-II Max. Marks: 70T + 30P= 100

P.P.W: 5(4+1) Time: 3 Hours

UNIT I: Introduction: Computers and Commercial world - Principles of Computer science with reference to banking operations - Different approaches to mechanizations - Security information systems - Audit of computerized banking systems.

Lab: A report is to be prepared on approaches to computerization of banking operations in Nationalized and private banks.

UNIT II: Banking Reconciliation: approaches to bank computerization computer in banks and Indian experiment - Process for withdrawing cash Teller machines at Bank counters - A TMS in India Electronic Commerce the emerging trends - Internet as a Network Infrastructure - Business of internet commercialization electronic Commerce and WWW consumer Oriented Electronic commerce Electronic Payment Systems - Advertising and Marketing on the internet, Software agents - Working of Credit Cards and Debit Cards in India.

Lab: "E-Commerce powered by E-Banking" be practically studied by selecting Commercial banks in India.

UNIT III: Home Banking: Telephone banking - Computerized corporate banking - Electronic funds transfer, importance of cheques clearing Magnetic Ink Character Recognition - RTGT - NFT - Optical Mark Recognition (OMR) - Computer output to Microphone (COM) - Facsimile transformation.

Lab: Indentifying lapses in security measures & laws- Rules & Regulations for on detection of fake currency.

UNIT IV: Inter Branch Reconciliation: Uses in foreign exchanges, documentation handling systems Cheque sorting and balancing systems (MICR arid OCK, etc.)' -Document storage and retrival systems (Micro films, etc.) - Documentation transmission systems (Fax etc.)

UNIT V: Cash management systems in banks: investment management Systems - Statistical analysis transmission - Magnetic Stripe.

## SUGGESTED READINGS:

- 1. Sony and Agarwal: Computers and Banking.
- 2. Indian Institute of Bankers study material on 'Introduction to Computers in Banking Industry.
- 3. Ravi Kalakota & Andrew B. Whinston: Frontiers of Electronic Commerce, Addison Weslev Publications.
- 4. Dr. M. Sri Nivas: e-Banking Services in India, Himalaya.
- 5. Vasanth Desai: Bank Management, Himalaya.
- 6. Revathy Sriram: Core Banking Solution: Evaluation of Security & Controls, PHI

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#### ELECTIVE-III: ACCOUNTANCY-I

Paper -I: Advanced Corporate Accounting

Paper -II: Management Accounting

#### ADVANCED CORPORATE ACCOUNTING

Paper - E-III-I: P-I Max.Marks: 70T + 30P= 100

P.P.W: 5 (4+1) Time: 3 Hours

## Unit-I: The Accounts of Holding Companies:

Nature of holding companies – Legal requirements for a holding company – Schedule VI of the Companies Act and subsidiary companies – Preparation of consolidated balance sheet – cancellation of investment account – minority interest – cost of acquiring control or goodwill – capital reserve – preference share capital in subsidiary companies – debentures in subsidiary companies (including problems related to the single subsidiary company).

Lab: Computation of Problems using Excel/Accounting packages.

Unit-II: Accounts of Electricity Companies (Double-Accounting System): Meaning of double-account system – revenue account and net revenue account – capital account (receipts and expenditure on capital account) and general balance sheet. Replacement of an asset. Important provisions of Indian Electricity Act 1910, Electricity supply act 1948 and the Companies Act 1956 – Formats of relevant accounts – calculation of reasonable return and disposal of surplus. Preparation of net revenue account and Balance sheet (including problems).

Lab: Computation of Problems using Excel/Accounting packages.

## Unit - III: Lease Accounting:

Meaning – Steps – Types – Financial evaluation – Provisions of Indian Accounting Standard No. 19 - Methods of computing lease rentals - advantages and disadvantages (Including problems)

Lab: Computation of Problems using Excel/ Accounting packages.

## Unit – IV: Human Resource Accounting & Social Responsibility Accounting:

Human Resource Accounting: Definition, objectives, approaches, assumptions, advantages, limitations of HRA, HRA in India. Historical cost accounting, Replacement cost method, Opportunity cost method. (Theory only).

Social Responsibility Accounting: Meaning, Nature of social responsibility, need, objectives, accounting concept and objectives of social responsibility, indicators of social performance (Theory only)

#### Unit – V: Liquidation of companies:

Scope, contributory preferential payments, preference dividend. Statement of affairs and deficiency/surplus account. Liquidators final statement of account, liquidators remuneration, receiver for debenture holders, list 'B' contributories (including problems).

Lab: Computation of Problems using Excel/ Accounting packages.

## Suggested Readings:

- 1. R.L.Gupta, M.Radha swamy: Corporate Accounting, Sultan chand
- 2. M.A.Arulanandam, K.S.Raman: Advanced Accounting, Himalaya
- 3. Tulsania: Advanced Accounting, Tata Magrahills publications
- 4. Jain & Narang: Corporate Accounting, Kalyani publications
- 5. S.M.Shukla: Advanced Accounting, Sahitya Bhavan
- 6. Chandra Bose: Advanced Accounting (Vol.II), PHI
- 7. Wood: Frank Wood's Business accounting (Vol.1) 11/e, Pearson

#### MANAGEMENT ACCOUNTING

Paper - E-III-I: P-II Max. Marks: 70T + 30P= 100

P.P.W: 5(4+1) Time: 3 Hours

UNIT-I: Introduction: Definition, Scope, Objectives of Management Accounting - Management Accounting Vs. Financial Accounting and Cost Accounting. Installation of Management Accounting System - Role of Management Accountant - Controller functions - Management Information System (Theory only).

UNIT-II: Financial Statement Analysis: Meaning, types, uses and limitations of financial statements. Meaning, process and techniques of analysis of financial statements – Comparative, common size statements and trend analysis (including problems).

Lab: Using Excel/ Accounting packages computation of problems on various techniques of financial statement analysis.

UNIT-III: Ratio Analysis: Meaning, classification, advantages and limitations of ratio analysis. Computation and interpretation of accounting ratios: Liquidity, Profitability, Activity and Solvency ratios (including problems).

Lab: Using Excel/ Accounting packages computation of problems on Ratio Analysis.

UNIT-IV: Funds Flow & Cash Flow Analyses: Concepts of fund and fund flow – Preparation of funds flow statement. Concepts of cash and cash flow - Preparation of cash flow statement as per Accounting Standard No.3 – Uses and limitations of funds flow and cash flow analyses (including problems).

Lab: Using Excel/ Accounting packages computation of problems on Cash Flow and fund flow statements.

UNIT-V: Capital Budgeting: Meaning - Importance - Process - Methods: Traditional and Time- Adjusted Methods (including problems).

#### Suggested Readings:

- 1. Introduction to Management Accounting: Charles T, Horngren et al.
- 2. Tools and Technique of Management Accounting: N. Vinayakam
- 3. Management Accounting: S.P.Gupta
- 4. Management Accounting: Manmohan & Goyal
- 5. Management Accounting: V.Krishna Kumar
- 6. Practical problems in Management Accounting: Dr. Kulsreshtha & Gupta
- 7. Management Accounting: J.R.Monga & M.Prabhakar Reddy
- 8. Management Accountancy: H. Premraja, Srihamsarala
- 9. Management Accountancy: Sudhindra Bhat.
- 10. Management Accounting: Bhattacharya
- 11. Management Accounting: Sharma Shashi K. Gupta
- 12. Management Accounting: Singhvi & Bodhanwala, PHI.
- 13. Management Accounting: Murthy & Guruswamy, Tata.
- 14. Management Accounting: MN Arora, Himalaya

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## ELECTIVE -IV: RETAILING

Paper-I: Retail Management

Paper-II: Retail Marketing - Customer Relationship Management

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#### RETAIL MANAGEMENT

Paper - E-IV: P-I Max. Marks: 70T + 30P= 100

P.P.W: 5 (4+1) Time: 3 Hours

Unit-I: Retailing – Definition & Importance – Indian vs Global Scenario – Types of Retailing – Store Retailing – Non Store Retailing – Types of retail formats – Franchising in retailing.

Lab: Reports to be prepared on various types of retailing.

Unit-II: Retail Marketing – Decisions relate to marketing mix - Retail consumer buying behaviour – types – factors influencing - buying behaviour – Segmentation – positioning. Retail organization structure – Major functional areas – careers in retailing.

Lab: Preparation of reports on retail organizations – Case studies relate to retailing outlets

Unit-III: Retail Location – Factors affecting retail location decision – Site selection – Factors affecting site selection – Steps in selecting site – Location based retail Strategies. Store design – Interiors & exteriors - Store layout – Types of layouts – Factors affecting store layout – Retailing image mix – Store Façade.

Lab: Preparation of report of layout of retail stores, Departmentation, customer flow, strategic location.

Unit-IV: Retail supply management - Definition & Scope - Integrated supply chain Planning. Merchandising - Definition - Steps in merchandise planning - Merchandise hierarchy - Range planning - Buying process - Vendor development - Evaluating merchandise performance.

Lab: Preparing the report on supply chain management of different companies.

Unit-V: Category management - Definition & components - process - manufacturer's brands Vs private label brands. Store administration - Floor space management - Planogram - Managing store inventories - Quick response inventory Planning - Managing displays - Cashiering process - Managing in store promotions and events. Managing retail loss and inventory shrinkage - Shop lifting - Employee theft.

Lab: Preparing the reports on brand practices of various companies.

#### Suggested Readings:

1. Retailing Management – Swapna Pradhan; 2. Retail Marketing Management – Swapna Pradhan; 3. Retail Management – Gibson Vedamani; 4. Retail Management – Levy & Weitz; 5. Channel Management & Retail Management – Meenal Dhotre; 6. Retail Marketing Management – David Gilbert; 7. Retail Management – Ron Hasty & James Reardon; 8. The Art of Retailing – A.J. Lamba; 9. Retail Management – W. Steward; 10. Retail Management – Analysis, Planning & Control – David Walters; 11. Relationship Marketing - S.Shajahan; 12. Customer Relationship Management – Jagdish Seth, Atul Parvatiyar, G Shainesh; 13. Retail Management – RS Tiwari; 14. Retail Management – Barry Berman.

#### RETAIL MARKETING & CUSTOMER RELATIONSHIP MANAGEMENT

Paper - E-IV: P-II Max. Marks: 70T + 30P= 100

P.P.W: 5 (4+1) Time: 3 Hours

Unit-I: Retail Communication mix: Sales promotion – Advertising - Public relation – Personal Selling – Steps in planning retail communication. Retail Strategies – Differentiation strategies – Growth strategies – Expansion Strategies – Pricing strategies.

Lab: Preparing the reports on the various promotion strategies.

Unit-II: Role of IT in retailing: Electronic data exchange – bar coding – RFID – Electronic payment systems.

Lab: Cases/ Case lets to be studied.

Unit-III: Relationship marketing: Conceptual foundation of Relationship Marketing, evolution of relationship marketing, its significance in Indian context - Relationship marketing of Services Vs. Relationship marketing in Consumer markets - Buyer seller relationships. Relationship marketing in Mass markets, relationship marketing and marketing Strategy.

Lab: Preparing the reports on mass markets.

Unit-IV: Sales force automation tools & Relationship marketing: Role of Information Technology in building, maintaining and enhancing relationships Customer profitability design and analysis CRM in retailing – process – planning and implementing loyalty programs.

Lab: Preparing the reports on Distribution channels of the products.

Unit-V: Customer satisfaction & Service quality in service marketing: Service Encounter -Role of HR & Internal Marketing - Monitoring and Measuring customer satisfaction —SERVQUAL & GAP model - Handling complaints effectively - Service Failure — Recovery

Lab: Cases/ Case let's to be studied.

## Suggested Readings:

- 1. Retailing Management Swapna Pradhan
- 2. Retail Marketing Management Swapna Pradhan
- 3. Retail Management Gibson Vedamani
- 4. Retail Management Levy & Weitz
- 5. Relationship Marketing-S.Shajahan
- 6. Customer Relationship Management Jagdish Seth, Atul Parvatiyar, G Shainesh
- 7. Retail Management RS Tiwari, Himalaya.
- 8. Retail Management Barry Berman, Pearson
- 9. Electronic Customer Relationship Management Fjemestad & Romano, Jr. (Eds)
- 10. Channel Management & Retail Management Meenal Dhotre
- 11. Retail Management Ron Hasty & James Reardon
- 12. The Art of Retailing A.J. Lamba
- 13. Retail Management W. Steward.

## **ELECTIVE - V: TAXATION**

Paper -I: DIRECT TAXES
Paper -II: INDIRECT TAXES

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## **DIRECT TAXES**

Paper – E-V: P-I Max. Marks: (70T+30P)=100

P.P.W:5 (4+1) Hrs Time: 3 Hours

## A. INCOME TAX:

UNIT-I: ASSESSMENT OF INDIVIDUAL- Share of Income from HUFShare of Income from a Firm - Remuneration or Interest received from a Firm - Income of Other Person included in the Income of Individuals - Computation of Taxable Income - Computation of Tax payable - (Theory and Problems).

UNIT-II: ASSESSMENT OF HINDU UNDIVIDED FAMILY: Meaning of HUF under Hindu Law and Under Income Tax Act - Schools of Hindu Law - Share of Income from HUF Property - Ancestral Property - Coparcener - Conversion of self acquired property into Joint Family Property - Partition of HUF - Computation of Total Income of HUF - (Theory and Problems) . UNIT-III: ASSESSMENT OF FIRMS AND ASSOCIATION OF PERSONS: Meaning of Firm, Partner and Partnership-Essential Conditions for Firm assessed as such (PFAAS)- Change in the Constitution of Firm and Succession of Firm - Remuneration and Interest Payable to Partners - Provisions regarding Set-off and Carry - Forward of losses by Firm - Conditions for assessment of firm as Association of Persons (PFAAOP) — Tax Planning in respect of conversion of firm into a company Computation of Tax liability of PFAAS and PFAAOP - (Theory and Problems) .

UNIT-IV: ASSESSMENT OF COMPANIES: Meaning of Domestic Company, Foreign Company, Indian Company, Widely Held Company and Closely Held Company - Minimum Alternate Tax (MAT)Tax on Distributed Profits - Carry Forward and Set off of losses - Computation of Tax liability of Companies - (Theory and problems)

#### **B. WEALTH TAX:**

UNIT-V: CHARGEABILITY: Valuation Date - Location of Assets - Meaning of Asset - Deemed Assets - Exempted Assets Debt Owned - Computation of Taxable Net Wealth - Valuation of Assets - (Theory and Problems) . Lab Work: Filling necessary proformas for computation and payment of taxes.

# Suggested Readings:

- 1. Bhagwati Prasad: Law and Practice of Income Tax, Navman Prakashan
- 2. Vinod K. Singhania: Direct Taxes Law and Practice, Taxmann's
- 3. B. B. LAL: Elements of Income Tax, Konark.

## INDIRECT TAXES

Paper – E-V: P-II Max. Marks: (70T+30P)=100

P.P.W:5 (4+1) Hrs Time: 3 Hours

UNIT-I: CUSTOMS DUTY: Chargeability - Important Terms and Definitions - Procedure for Imports - Procedure for Exports - Customs Tariff Act - Warehousing - Baggage - Stores - Postal Imports - Powers of Customs Authorities (Theory and Problems).

UNIT-II: CENTRAL EXCISE: Chargeability - Meaning of goods and excisable goods - Deemed Manufacture - Manufacturer - Central Excise Tariff Act - Principles of Classification - Valuation of Excisable goods - Specific duty vs. Advalorem duty - Maximum Retail Sale Price - Cenvat Credit - Registration Procedure, Penalties and Prosecution - Appeals (Theory and Problems).

UNIT-III: CENTRAL SALES TAX: Historical Background - Important Terms and Definitions - Meaning of Inter State Sale - Sale outside the State - Sale in the course of Import or Export

Determination of Taxable Turnover - Registration - Declared Goods - Offences and Penalties - (Theory and Problems).

UNIT-IV: APVAT: Historical Background - Important Terms and Definitions - Statement of Objects and Reasons - Incidence, Levy and Collection of Tax - Returns and Assessments - Payment and Recovery of Tax - Refund of Tax - Appeals and Revisions Records - Offences and Penalties - Determination of tax liability - (Theory and Problems).

UNIT-V: SERVICE TAX: Chargeability - An overview of specified taxable services - Registration - Valuation - Cenvat Credit - Offences - Penalties and Prosecution (Theory Only).

Lab Work: Filling necessary proformas for computation and payment of taxes.

# Suggested Readings:

- 1. Indirect Taxes: V. K. SAREEN and MAY SHARMA, Kalyani.
- 2. APVAT: T.V.R.SATYAN PRASAD, Asia Law House.
- 3. Guide to Service Tax: P. VEERA REDDY, Asia Law House.
- 4. Indirect Taxes: V.S.DATEY, Taxmann.

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# **ELECTIVE-VI: FINANCE**

Paper-I: FUNDAMENTALS OF FINANCIAL MANAGEMENT Paper-II: MICRO-CREDIT AND FOREIGN TRADE FINANCE

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## FUNDAMENTALS OF FINANCIAL MANAGEMENT

Paper - E-VI: P-I Max. Marks: 70T + 30P= 100

P.P.W: 5 (4+1) Time: 3 Hours

Unit-I: Introduction to Financial Management & Investments:

Financial Management: Meaning, need and importance, Objectives, Scope and Functions of Financial Management – Profit maximization, wealth maximization, implications of wealth maximization – Financial decisions – Basic considerations – Liquidity Vs. Profitability (Theory only).

Investments: Types of Investments and their features – Meaning and importance of a portfolio of investments - Security risk – Portfolio risk - Risk classification – Concept of Risk Vs. Return trade off in finance & investments – Choice of an investment (Theory only)

Unit-II: Time Value of Money and Capital Budgeting:

Time Value of Money: Valuation concept - Future value of a single cash flow - Multiple flows and annuity; Present value of single cash flow - Multiple flows and annuity (simple problems)

Capital Budgeting: Meaning, Need and significance of Capital Budgeting – Importance of Cash Inflows and Cash Outflows – Risk in Capital Budgeting – Simple Capital Budgeting Evaluation Techniques: Pay back period (Need, importance, and computation), ARR (Need, importance and computation), NPV(Need, importance and computation) and IRR (Need, importance and computation). (simple Problems).

Lab work: The students are required to compute the problems of time value of money and capital budgeting using EXCEL functions.

Unit-III: Capital Structure and Cost of Capital:

Capital structure: Meaning, need and importance of Capital structure – Optimum capital structure - Leverages: Financial leverage - Operating leverage – Combined leverage; EBIT-EPS Analysis (simple problems) Cost of Capital: Meaning, need, importance of the concept and significance of Cost of Capital, specific cost of Capital for various sources of finance, cost of debt, cost of Preference Shares, cost of equity, Cost retained earnings.

Weighted average cost of capital, Book value vs. market value weight. (simple problems)

Lab work: The students are required to compute the problems of cost of capital using EXCEL functions.

# Unit – IV: Working Capital Management:

Working Capital Management: An over view - Determinants of working Capital, Operating Cycle.

Cash management: cash forecasting and budgeting, management of receivables, optimum credit policy, aspects of Credit policy - Credit terms and Credit Standards, Inventory management (simple problems of cash, receivables and inventory).

Lab work: The students are required to compute the problems using EXCEL functions.

# Unit - V: Dividend Decision:

Meaning, need and significance of dividends – Types of dividends – Dividend Policy of corporations - Factors Influencing divided Policy - Dividend theories: a) Walter's model b) Gordan's Model c) MM Hypothesis (Theory only).

Lab work: The students are required to compute the problems of EBIT - EPS analysis using EXCEL functions.

# Suggested Reading:

1. Maheshwari S.N. Element of Financial Management

2. R.P. Ruastogi
3. Khan & Jain
4. Pandey I.M.
Galgotia Publishing House.
Financial Management
Financial Management

5. Van Horne J.C. Financial Management and Policy

6. Van Horne J.C. Fundamentals of Financial Management7. Levy H & M Sarnat Principles of Financial Management

8. Chandra Prasanna Financial Management

9. Kulkarni & Satyaprasad: Financial Management

10. Vyuptakesh Sharan: Fundamentals of Financial Management11. Banerjee: Fundamentals of Financial Management

12. Chandra Bose: Fundamentals of Financial Management

13. Van Horn & Wachowicz, Jr.: Fundamentals of Financial Management.

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## MICRO-CREDIT AND FOREIGN TRADE FINANCE

Paper - E-VI: P-II Max. Marks: 70T + 30P= 100

P.P.W.: 5 (4+1) Time: 3 Hours

# UNIT- I: Bank Lending and Credit Management Services:

Business of lending – Credit risk and its types – Types of Bank lending and their advantages – Types of borrowers – Requirements for lending – Credit creation – Qualities of a good borrower – Principles of good lending – Credit cycle – Client risk rating – Advantages of client risk rating – Guidelines on fair practices code for lending. Credit policy in Banks – Objectives – Purposes – Regulatory requirements setout by RBI.

Lab work: I. Students are required to know the following: 1. Guidelines of RBI on fair practices code for lenders; 2. Credit Investigation Report; 3. Contents of a typical credit policy.

II. Each student is required to prepare a 'Credit Investigation Report' of an individual (assuming that he/she is a borrower) from within the College or outside, with the co-ordination and support of banker.

### UNIT- II: Micro-Credit Finance:

Rural Financing in India: Financial problems faced by Rural people in India; Meaning of Micro Finance – Need and Emergence - growth of Micro -finance at global level — Origin and growth of Micro Finance in India - Micro-credit financing Institutions – Role of NABARD in Micro Finance - Self-help groups (SHGs) and their formation – Objectives – RBI Support Policy - SHGs and Bank Finance - Significance of Micro-credit finance for SHGs – Micro credit finance plus services provided to SHGs - Models of Linkage - Micro-Financial Institution Grading Scheme (CRISIL Grading Scale). (Theory only).

Lab work: Students are required to expose themselves to the following:

1. SHG Bank Linkage documents; 2.NABARD Refinance schemes; 3. Skill up gradation and capacity building of SHGs; 4. SHGs graduating into income generating activities; 5. Success stories of SHGs.

### Unit-III: Foreign Exchange Market -I:

Features of Foreign exchange market – Purposes of transacting in foreign exchange market – Purchase and sale transactions – Types of transactions – Types of quotations – Settlement of transactions – Forward rates quotations (With simple problems) Determination of Exchange rates – Factors determining spot exchange rates – Meaning, concept and classification of exchange risk.

Lab work: 1. The students are required to expose themselves to various Foreign Exchange related documents (forms and formats); 2. The students are also required to understand the key terms and concepts (based on the forms and formats) involved in this unit-III.

## Unit- IV: Foreign Exchange Market – II:

Foreign exchange transactions of a Bank with its customers (Exporters and Importers) – Purchase and sale of foreign exchange – Foreign exchange rate quotations (Basis, exchange margins prescribed by FEDAI) – Types of buying rates and their calculations (in US Dollars) – Types of Selling rates and their calculations

(in US Dollars) - Calculation of exchange rates based on Cross rates (Euro and Pound Sterling) - Buying rates - Selling rates. (with simple problems).

Lab work: 1. The students are required to expose themselves to various Foreign Exchange related documents (forms and formats); 2. The students are also required to understand the key terms and concepts (based on the forms and formats) involved in this unit-IV.

# UNIT- V: Export Procedure:

International trade transactions – Regulatory framework (Foreign Trade(Development and Regulation)Act, Foreign Exchange Management Act, Customs Act) – Foreign trade policy administered by Director General of Foreign Trade (DGFT) – Steps and procedure of getting established as an exporter – Steps and procedure of entering into an export contract – Contents of export contract – Steps and procedure of execution of export order – Letter of Credit (L/C.) – Types of L/C. – Mechanism of Opening L/C. – Post-shipment procedure – Methods of payment for the International trade.

Lab work: 1. The students are required to expose themselves to various DGFT related documents for export procedure(forms and formats); 2. The students are also required to understand the key terms and concepts (based on the forms and formats) involved in this unit.

# Suggested Readings:

- 1. C.Jeevanandam: Foreign Exchange and risk Management; Sultan Chand & Sons
- 2. Murali, S. and K.R.Subbakrishna: Bank Credit Management, Himalaya
- 3. Patel shah, Vimalo: Rural Economy; Himalaya U.C.Patnaik, R.N.Mishra: Rural Banking in India, Anmol Publication
- 4. Khemani and Dr. B. Yerram Raju: How and Why of Rural Banks
- 5. Armendariz & Morduch: Economics of Microfinance, PHI
- 6. Berk: Financial Management
- 7. Other publications: NABARD publications, Bank Journals, IIB Journals, Yojana.
- 8. Karmakar, K.G. Rural credit and self help groups: Micro finance needs and concepts in India; Sage publications India Pvt. Ltd.
- 9. Mahajan, Vijay and Bharti Gupta Ramola: Financial services for rural poor in India: Access and Sustainability (Journal of International Development,8(2),pp.211-224.
- 10.www.microjournal.com
- 11.www.microfinance.com
- 12.www.mfc.oW.pl
- 13.www.gdrc.org/icm
- 11. <a href="https://www.nabard.org/microfinance/assessmentmethods.asp">www.nabard.org/microfinance/assessmentmethods.asp</a>
- 12. RBI websites.

# **ELECTIVE - VII: MARKETING**

Paper-I: PRINCIPLES OF MARKETING

Paper-II: RURAL MARKETING

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### PRINCIPLES OF MARKETING

Paper - E-VII: P-I Max. Marks: 70T + 30P= 100

P.P.W.: 5(4+1) Time: 3 Hours

UNIT - I: INTRODUCTION: Nature and scope of marketing; Importance of Marketing as a business function, Importance of marketing in Indian context, Marketing concepts - Selling vs. marketing; Marketing mix; Marketing environment.

Lab: Preparation of reports on Marketing environment of different FMCG's or retailing companies.

UNIT - II: CONSUMER BEHAVIOUR AND MARKET SEGMENTATION: Nature, scope and significance of consumer behavior, consumer behavior theories, Market segmentation concept and importance; Bases for market segmentation.

Lab: A report preparation on changing life styles in different walks of life creating demand for new companies / sectors.

UNIT - III: PRODUCT: Concept of product, Types of products, New product development; packing role and function, Brand name and trademark; After sales services, Product life cycle concept.

Lab: Stages of product life cycle (PLC) for different companies – NPD stages for imaginary products.

UNIT - IV: PRICE: Importance, price as marketing mix; Factors influencing price determination of a product / service; Discount and rebates.

Lab: Report on factors influencing price fixation for different products in selected sectors in the recessionary period.

UNIT - V: DISTRIBUTION CHANNELS AND PHYSICAL DISTRIBUTION: Distribution channels - concept and role; types of distribution channels; Factors affecting choice of distribution channel; Retailer and wholesaler; Physical distribution of goods, Transportation; Warehousing; Inventory control; Order Processing.

Promotion: Methods of promotion; Optimum promotion mix; Advertising media - their relative merits and limitations.

Lab: Report on promotional mix for different FMCG products.

## **SUGGESTED READINGS:**

- 1. Philip Kotler: Marketing, Prentice Hall
- 2. William M. Pride and O.C Ferrell: Marketing; Houghton Mafflin Boston
- 3. Stanton W.J. et al: Fundamentals of Marketing, McGraw H
- 4. Lamb Charless W. et al: Principles of Marketing; South Western Publishing
- 5. Cravens David W et al: Marketing Management; Richard D. Irwin
- 6. Kotler Philip and Armstrong Gary: Principles of Marketing; Pearson
- 7. Fulmer RM: The New Marketing McMillan, New York
- 8. McCarthy J.E: Basic Marketing a Managerial Approach; McGraw Hill, New York.
- 9. Cundiff, Edward W et al: Basic Marketing Concepts, Decisions & Strategties; PHI
- 10. Bushkirk, Richard H: Principles of Marketing; Dryden Pren, Illinois.
- 11. S.A.Sherlekhar: Marketing Management, Himalaya
- 12. Govindarajan: Marketing Management: Concepts, Cases, Challenges&Trends,PHI
- 13. Chandra Bose: Modern Marketing, PHI.

### **RURAL MARKETING**

Paper - E-VII: P-II Max. Marks: 70T + 30P= 100

P.P.W.: 5(4+1) Time: 3 Hours

# UNIT-I: RURAL MARKETING:

Definition of rural area, Importance of rural marketing, nature and scope of rural marketing, size of rural market, Distinction between Rural and Urban Marketing. Lab: A report preparation on the transformation for rural markets in India.

### UNIT-II: RURAL MARKETING ENVIRONMENT:

Geographical, economic, Scio-cultural and infrastructural factors. Factors influencing Rural marketing operations.

Lab: Preparation of the report on invisible forces influencing the rural markets in India.

### UNIT-III: RURAL CONSUMER:

Characteristics, product and brand awareness in rural marketing - Attitude and behavior, Buying patterns and influences; Segmenting rural markets.

Lab: A small survey conducted and report be prepared about the level of Brand Awareness in rural areas about Indian and MNC's branded products.

# UNIT-IV: RURAL MARKETING STRATEGIES:

Product Planning for rural marketing, quality and size; packaging and branding decisions, pricing decisions.

Lab: Exercises on redesigning the new products by keeping requirements of rural markets.

## UNIT-V: PROMOTION AND DISTRIBUTION IN RURAL MARKETS:

Media and Advertising copy decisions; Distribution channels and logistics in rural markets.

Lab: A report reparation on logistics management for rural market on existing products and markets.

# SUGGESTED READINGS:

- 1. Rajagopal: Management Rural Business; wheeler Publications, New Delhi
- 2. Neelameghan S: Marketing in India; Cases and Reading; Vikas Publishing House
- 3. Gopalaswamy T.P: Rural Marketing; Wheeler Publishers, New Delhi
- 4. Nayyar H., and Ramaswamy P: Globalization and Agricultural Marketing; Rawat Publications.
- 5. Moria CB: Agricultural Marketing: Himalaya Publishing House, New Delhi.
- 6. K.S. Habibur Rahman: Rural Marketing in India, Himalaya.
- 7. Krishnamacharyulu: Rural Marketing: Text & Cases, Pearson

ELECTIVE - VIII: SECRETARIAL PRACTICE & OFFICE MANAGEMENT

Paper-I: SECRETARIAL PRACTICE Paper-II: OFFICE MANAGEMENT

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#### SECRETARIAL PRACTICE

Paper - E-VIII: P-I Max. Marks: 70T + 30P= 100

P.P.W: 5 (4+1) Time: 3 Hours

<u>Unit – I:</u> The Company Secretary - Definition of secretary - Types of secretaries - Meaning - Appointment - Qualifications - Legal Positions - Duties Rights and powers - Liabilities - dismissal.

Lab Work: Specimen form and agreement for the appointment of a Secretary, Specimen Resolution for conversion of Private Company into a Public Company, Specimen Resolution for conversion of Public Company into a Private Company, Specimen forms Certificate of Incorporation, Specimen forms of Commencement of Business.

Unit – II: Duties of the secretary at the company promotion incorporating at registration stage – duties at the capital subscription stage – duties at the commencement of business stage – secretarial procedure – alteration of the memorandum securities.

Lab Work: Specimen of Memorandum of Association and its alterations, Specimen of articles of Association and its alterations, Specimen of Prospectus, Remedies of its misstatements.

Unit – III: Role of the Secretary in conducting of company meetings & importance kinds of company meetings statutory meeting - secretarial duties relating to statutory meeting. – annual general meeting – extra ordinary general meeting – creditors meetings – board meeting – debenture holder meetings – meeting of creditors.

Lab Work: Forms of Notice of the Statutory Meeting, Statutory Report, Notice of the Annual General Meeting, Specimen of Directors' Report, Chairman's Speech, Admission Card, Form of Notice and Agenda of first Board Meeting and Subsequent Board Meeting.

<u>Unit – IV</u>: Company meetings – law, practice & procedure requisites of a valid meeting. Proper authorities – notice, quorum, chairman, agenda: procedure of discussion, motion, interrupting of debate amendments, formal motion, paints of order: validity methods of voting secretarial duties regarding poll: proxy: Resolutions – kind –circulations of members resolution registrations of certain resolutions and agreements minutes, kinds – difference between minutes and reports hints for writing minutes – statutory provision regarding minutes.

Lab Work: Agenda for the Statutory Meeting, General Meeting and Extraordinary General Meeting, Specimen of Polling Paper and Polling list, Form of Proxy, Specimen Ordinary Resolutions and Special Resolutions, Specimen Minutes of the Statutory Meeting, Annual General Meeting and Extraordinary General Meeting.

 $\underline{\text{Unit}} - \underline{\text{V}}$ : Secretarial procedure for accepting deposits – income taxes company deposits. Secretarial duties regarding payment of dividends – secretarial duties regarding issue of bonus shares – secretarial duties in connection with compromises or arrangements. Secretarial duties in connection with reconstructions or amalgamative transferee under falling and transferor under falling – principles of corporate governance.

Duties of secretary in respect of compressor winding up voluntary winding up – creditors voluntary winding up – winding up subject to supervision of the court.

Lab work: Specimen of Registered Debentures, Bearer Debentures, A specimen form of Advertisement in News Papers regarding Invitation and Acceptance of Deposits, Specimen form of Dividend List / Register, Notice and Warrant, Specimen of Declaration of Solvency.

#### SUGGESTED READINGS:

- 1) Secretarial Practice: Avatar Singh; 2) Secretarial Practice: N.D.Kapoor
- 3) Company Law & Secretarial Practice: Reddy, Appanaiah & Prabhudeva, Himalaya.

### OFFICE MANAGEMENT

Paper - E-VIII: P-II Max. Marks: 70T + 30P= 100

P.P.W.: 5 (4+1) Time: 3 Hours

<u>Unit-I:</u> Concept of Office Management – Introduction – Meaning of office – Functions of office – Relation of office with other Departments – Importance of office – Role of office Manager – Accommodation and Locations; Layout - Environment working conditions – Furniture, Fittings & Safety Arrangements – Office Systems – Operational items – Office Forms – Stationary – Systems & Procedures – Records Management – Filing and essentials of the filing systems; Indexing.

Lab work: Preparation of Relation charts in an office, Ideal Layout chart, Office Manual, Office Forms and Filing Index.

<u>Unit-II:</u> Principles of Office Organization – Office Organizations - Steps in organization – Sound Organization – Principle of Office Organizations – Types of Departmentalization – Organization Structure – Delegation of Authority - Its principles – problems in Delegation.

Lab Work: Preparation of different organization charts, delegation of authority chart.

<u>Unit-III:</u> Office correspondence - Internal and external office correspondence - (Internal) - essential features and structure of commercial letters - types of circular letters - Trade inquiries, purchase orders - (External) External correspondence - eliciting information about customers - complaint letters from customers - status enquiries & correspondence with banks, with Govt. Departments, with insurance firms - preparation of curriculum vitae - employment letters from - Recruitment to Terminations / retirement.

Lab Work: Drafting of Commercial letters viz. Circulars, Trade Enquiries, Purchase Orders, complaint letters, Status enquiries, correspondence with banks, Govt. Depts., Insurance firms and employment letters.

<u>Unit-IV:</u> Front Office Management - Front Office as Interior Management - Security and Fire Fighting Management - Office equipment and maintenance - Annual Maintenance Contracts of different equipments in the office - office locking and key management - Staff Attendance - Punch Card Management. Transport Management - Hotel Reservation and Accommodations Arrangements - Travel Arrangements.

Lab Work: Maintenance of Visitors log book, Preparations of Annual Maintenance Contract with its rules and regulations.

<u>Unit-V:</u> Fundamentals of Financial Management - Concept of Finance - Objectives of Finance Functions - Types of Capital - Fixed and Working Capital - Estimations of the Working Capital Requirements - Concepts of Financial Planning and Capital Structure - Methods and Source of Finance - Long Term Finances and Short Term Finances - Stock Market - Role of SEBI.

### SUGGESTED READINGS:

1) Office Management: M.N.Arora; 2) Office Management: R.K.Chopra & Ankith Chopra, Himalaya; 3) Professional Front Office Management: Woods, Pearson; 4) Business Process automation: Mohapatra, PHI. 5) Office Management: Balachandran & Chandrasekharan, Tata.

# ELECTIVE -IX: COMPUTER APPLICATIONS-I

Paper-I: DATABASE MANAGEMENT SYSTEM

Paper-II: ELECTRONIC COMMERCE

## DATABASE MANAGEMENT SYSTEM

Paper-E-IX - I: P-I Max. Marks: 70T + 30P= 100

No. of Hours P.P.W: 5 (3T + 2P) Time: 3 Hours

UNIT-I: Database Systems- Evolution- File Oriented Systems- Database Models database System Components- Database Systems in the Organisation- Data sharing Strategic Database Planning-database and Management Control- Risks and Costs and Databases- Database development.

UNIT-II: Database Design-Principles of Conceptual Database Design-Conceptual Data Models- Aggregation- Modeling conceptual Objects vs. Physical Objects- Relational Data Model- Fundamental Concepts-Normalization-Transforming a conceptual model - Relational Model-Relational Database Implementation- Relational Algebra and Calculus.

UNIT-III: SQL-Schema and Table Definition-Data Manipulation- View Definition Graphical Query Language-Client-Server Databases- Defining Database Tables and Server- Server Data Manipulation and Programming-Developing Client Applications

UNIT-IV: Physical Database Systems- Storage Media- Disk Performance Factors- File Organisation- Implementing Logical Relationships- Mapping logical Data Structures to Physical Structures- Secondary Keys Access-Database Administration and Control DBA Functions- DBA Goals-Database Integrity- Database Security- Database Recovery

UNIT-V: Distributed Database Systems-Design.- Query Processing- Data Integrity Recovery- Client/Server Systems- DBMS Selection and Implementation- Information Needs- DBMS Functions and Capabilities-Classifying DBMS feature requirement Evaluation Models- Implementation Issues- Case studies of RDBMS package such as ORACLE/MS-SQL Server.

## Lab Work:

Using SQL commands creating Database Schema and Tables and Retrieval of data.

# SUGGESTED READINGS:

Modem Database Management: MeFadden
 An Introduction to Database System: Bipin C.Desai

3. Database Management & Desig: Gary Hansen & James Hansen

4. Fundamentals of Database System: Elmasri

5. Database Management Systems: Panneerselvam

6. Database Management Systems: Narang.

## ELECTRONIC COMMERCE

Paper- E-IX -I: P-II Max. Marks: 70T + 30P= 100

No. of Hours P.P.W: 5 (3T + 2P) Time: 3 Hours

UNIT-I: Overview of Electronic Commerce - Definition of Electronic Commerce - E-Business - Potential Benefits of Electronic Commerce-The Internet and World Wide Web (WWW) as enabler of E-Commerce-Impact if E-Commerce on Business Models- E-Commerce Applications- Market forces influencing highway- Global Information Distribution Networks.

UNIT-II: E-Commerce and WWW- Architecture Framework-Technology behind the Web- Hyper text Publishing- Security and the Web- Security protocols and the Web Security issues- Encryption techniques.

UNIT-III: Consumer Oriented E-Commerce Applications- Mercantile Process Models from Consumers and Merchant's Perspective-Electronic Payment Systems- Types of Payment System (Credit Card; E-Cash, Smart-Cards - Digital Payments, etc.,)- Risks in E-Payments- Designing E-Payment Systems.

UNIT-IV: Electronic Data Interchange (EDI)- EDI applications in business- Legal, Security and Privacy Issues in EDI and E-Commerce- Internet based EDI- Intra Organisational E-Commerce.

UNIT-V: Web-based Marketing - Introduction and Scope of Marketing - Business, Marketing and Information Technology congruence- Advertising and Marketing on the internet - Application of 4 Ps (Product, Price, Place & Promotion) in internet - Marketing Supply Chain Management.

### Lab work:

Using Microsoft front-page editor and HTML in Designing a Static (simple) Website.

# SUGGESTED READINGS:

- 1.E-Commerce: A Managerial Perspective: Micheal change, et al
- 2. Electronic Commerce-Security, Risk Mgt. & Control: Greenstein & Feinman
- 3. Frontiers of Electronic Commerce: Ravi Kalakota & A.B. Whinston
- 4.E Business & E Commerce Management: Chaffey
- 5. E commerce: An Indian Perspective: Joseph

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## **ELECTIVE -X: MATHEMATICS**

Paper-I: Business Mathematics-I Paper-II: Business Mathematics-II

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# **BUSINESS MATHEMATICS-I**

Paper - E-X: P-I Max. Marks: 70T + 30P= 100

P.P.W: 5 (4+1) Time: 3 Hours

## UNIT-I:

Set Theory – Sets, Types of Sets – Operations on Sets – Venn Diagrams – De Morgan Laws – Applications of Set Theory.

Lab: Calculation of Sets values & Venn diagrams using Excel.

# UNIT-II:

Laws of Indices – Progressions – Arithmetic Progression – Geometric Progression – Harmonic Progression.

Lab: Calculation of the values of progressions and matrices over M.S.Excel

# UNIT-III:

Matrix – Meaning & Operations, - Matrix Algebra – types of Matrices – Matrix Multiplication – Matrix Determinants, Minors and Co-factors Matrix Inverse. Lab: Application of Addition, Multiplication, conditional probabilities and distributions using MS. Excel

### UNIT-IV:

Probability – Approaches to Probability – Classical, Empirical, Subjective & Axiomatic approaches – Theorems of Probability – Additional, Multiplication, Conditional laws of probability, Bayes theorem and Mathematical expectation.

### UNIT-V:

Theoretical Distributions – Binomial, conditions, Fitting of a Binomial Distribution, Poisson - conditions, Fitting of a Poisson Distribution, and Normal Distributions – Characteristics of a Normal curve, Central Limit theorem, Fitting of a Normal Distribution – Areas Method Only.

# SUGGESTED READINGS:

1) Business Mathematics: P.N.Arora, Allied Publishers

2) Business Mathematics: Quazi Zmiruddin, Vikas Publishers

3) Business Mathematics: J.K.Sharma, Anne Books4) Business Mathematics: Garg, Galgotia publishers

5) Business Mathematics: Ak Singh, Himalaya

6) Business Mathematics: Amarnath Dixith & Others, Himalaya

7) Business Mathematics: Trivedi, Pearson

8) Business Mathematics: Rajagopalan & Sattanathan, Tata.

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## **BUSINESS MATHEMATICS-II**

Paper - E-X: P-II Max. Marks: 70T + 30P= 100

P.P.W: 5 (4+1) Time: 3 Hours

### UNIT-I:

Calculus – Limits – types of functions – Methods of Evaluating limits of Functions – Derivatives – Standard forms of derivation – Maxima and Minima. (Lab Exercises: Practical issues of profit maximization and cost minimization and its conditions as applicable in managerial economics) conditions, Fitting of a Binomial Distribution. Lab: Fit all the binomial applications by using M.S.Excel.

### UNIT-II:

Integration – Standard forms of Integration – Methods of Integration – Definite Integral – Geometrical Interpretation of derivatives – Cost functions – Profit function – BEP (Numericals and integrating the day to day applications of cost and profit functions).

Lab: Calculate and arrive the values of equation of integration over MS Excel.

#### UNIT-III:

Linear programming – Definition – assumptions – formulation of a LPP, Graphical Method – Simplex method – Maximization and Minimization - Primal & Dual, Limitations of Linear Programming.

Lab: Calculate all the values of Graphic method, Simplex method, Maxima & Minima by using MS.Excel.

### UNIT-IV:

Transportation Problems – Characteristics & assumptions – Obtaining initial feasible solution: North-West Corner Rule Method, Least Cost Method, Vogel's Approximation Method (VAM) – Testing optimality: Stepping-Stone Method, MODI method.

Lab: Calculate problems, using MS. Excel.

### UNIT-V:

Queing Theory – Components – Structure of Queing System – Operating characteristics for a waiting line – Single & Multiple models.

Lab: Calculate problems, using MS. Excel.

## SUGGESTED READINGS:

- 1) Quantitative techniques: Digamber pathri, Kalyani
- 2) Quantitative techniques for Business Decisions: Waynes, PHI
- 3) Business Mathematics: Garq, Galgotia
- 4) Business Mathematics: P.N.Arora, Allied
- 5) Business mathematics: M.Wilson, Himalaya
- 6) Fundamentals of Business Statistics: Sharma, Pearson.
- 7) Business Mathematics: Rajagopalan & Sattanathan, Tata.