

Dated: 10 -11-2023

No. /Acad/2023

To

1. All the Principals of Campus and Constituent Colleges, OU

2. All the Principals of Affiliated Colleges under the Jurisdiction of OU

 The Director, Districts of PG Colleges OU offering MA/M.Com/ M.Sc/ M.S.W/M.C.J/M.Lib.Sc/ LLM/M.PED and M.Ed Programmes.

Sub: OU –Constitution of continuous and Comprehensive Evaluation (CCE) Grievances Redressal Committee - Reg.

Sir/Madam,

In accordance with the ongoing implementation of continuous and Comprehensive Evaluation (CCE), it is emphasized that the institution establishes a Grievance Redressal Committee within each department/Institution to address issues particularly CCE.

Recognizing the imperative need for a structured mechanism to address concerns and grievances, it is crucial to form a committee dedicated to ensuing a fair and transparent resolution process for both students and faculty.

The CCE Grievances Redressal Committee is designed to provide a platform for individuals to voice their concerns and seek systematic resolution. To ensure inclusivity and diversity within the committee, the proposal is for the constitution of a committee comprising three to five members.

The recommended members for inclusion in the CCE Grievance Redressal Committee are as follows:

- 1. A senior faculty member, preferably holding a leadership position, to continue experience and wisdom to the committee.
- 2. A lady teacher to provide a gender-sensitive perspective and foster balanced representation.
- 3. A representative of SC/ST teachers who can advocate for the interests and concerns of marginalized communities within the faculty.
- Additional members, as necessary, to guarantee a comprehensive and effective grievance redressal process.

The CCE Grievance Committee's responsibilities include are as follows:

- Receiving and reviewing grievances raised by students or faculty
- ✓ Conducting impartial investigations to ensure a fair and just resolution
- Recommending appropriate actions or solutions to address the concerns raised
- Establishing such a committee will not only fortify internal dispute resolution mechanisms but also cultivate trust and confidence among the academic community.

Hence, it is directed to promptly initiate the formation of the CCE Grievance Redressal Committee on or before 15<sup>th</sup> November 2023 and to forward the proceedings to the Deputy Registrar (Academic), OU.

Your commitment to fostering a positive and supportive academic environment will undoubtedly enhance the overall well-being of the institutions.

Your attention in this matter is highly appreciated in anticipating a positive impact from the CCE Grievance Redressal Committee on the College/Institution community.

This is for your information and necessary action.

Yours Sincerely,

REGISTRAR

## Copy to:

- 1. All the Deans of Faculties, O.U.
- 2. All the Heads of Departments, OU
- 3. The Controller of Examinations, OU
- 4. The Director, Directorate of Academic Audit, OU
- 5. The Secretary to Vice-Chancellor, OU
- 6. The P.A. to the Registrar, OU / OSD to VC, OU